

DEAR PROSPECTIVE WILDBLUE CUSTOMER,

Congratulations on your decision to sign up for WildBlue Internet Service. To ensure you have a smooth installation experience, if you do not own the residence in which you intend to install your WildBlue System, we ask that you obtain landlord approval prior to any installation if necessary.

Installation of a WildBlue System may involve modifications to the residence. While these modifications are often minor, standard professional installation many times includes the drilling of holes in order to run cable and attaching a dish securely to the outside of the structure. Any such type of modification may be forbidden pursuant to the terms of your lease/rental agreement or may require pre-approval by the landlord. Please be advised that landlord approval is often the case with multi-tenant apartment buildings.

You should carefully review your lease agreement to determine if you have the right to make such modifications. If landlord approval is required, please request that the landlord, or its authorized representative, sign the bottom of this form to acknowledge authorization for the installation and provide this signed form to the WildBlue/Toledo Telenet Technician at the time of installation. In the alternative, if landlord verbally gives you permission (or if the landlord approval is not required pursuant to your lease or rental agreement), please indicate that below and sign as well.

By providing this signed form to your professional installer, you are granting WildBlue/Toledo Telenet permission to install your new WildBlue System and are releasing WildBlue/Toledo Telenet from obligation to remove your system after it is installed. The signed installation permission form releases WildBlue/Toledo Telenet (including any installation Technician) from any liability related to damages your landlord may claim as a result of an alleged violation of your lease/rental agreement as it relates to the installation of your new WildBlue System.

Should your landlord only approve the WildBlue System installation subject to special requirements that makes the actual install more expensive (or exceeds what WildBlue/Toledo Telenet offers within its standard installation), you will be asked to pay a corresponding charge, to be agreed upon by you and your installer, for the additional services. In addition, please remember that technical issues may still prevent installation of your WildBlue system. Though this is rare, challenges such as a poor line-of-sight to the satellite, or inadequate grounding availability can prevent installation of the WildBlue System in which case your money will be refunded.

Please complete either 1 or 2, below:

Please Print:

1. I, _____ (landlord/authorized landlord representative of WildBlue/Toledo Telenet Customer) hereby authorized _____ (name of tenant/WildBlue/Toledo Telenet customer) to install a WildBlue System at _____ (tenant address).

Signature of landlord/authorized landlord representative _____ Date

2. Landlord approval of a WildBlue System installation at _____ (address) has been verbally approved by my landlord (or is not required pursuant to my lease or rental agreement).

Signature of WildBlue Customer _____ Date _____