

Privacy Policy

TOLEDOTEL's policies and procedures for handling customer information have been created with the understanding that Internet technologies are still evolving and that Internet business methods are continuing to evolve to meet the needs and opportunities of the changing technologies. As a result, TOLEDOTEL's policies and procedures are subject to change.

In the course of serving its Customers, TOLEDOTEL acquires stores and transmits Customer communications and information that Customers may regard as private or sensitive. Some of this information - such as the Customer's name, address, telephone number, and credit card data - is provided to TOLEDOTEL by its Customers in order to establish Service. Other information - such as the Customer's account status, choice of Services, and Customer logs - is created and maintained by TOLEDOTEL in the normal course of providing Service. TOLEDOTEL also uses cookies, which are small pieces of information that a web site can store in a designated file on a user's computer for various reasons. For example, TOLEDOTEL uses cookies on the landing pages of products sold online which record the Customer information that is required on the order form. This information is then forwarded to an internal sales tracking database within TOLEDOTEL. In addition, TOLEDOTEL may store Customers' electronic mail and other communications as a necessary incident to the transmission and delivery of those communications.

Data Security

TOLEDOTEL will protect the confidentiality of its Customers' information, account information and personal communications to the fullest extent possible and consistent with the law and the legitimate interests of TOLEDOTEL, its partners, its employees and other Customers of TOLEDOTEL's Services. To protect the loss, misuse, and alteration of information that is collected from Customers, TOLEDOTEL has appropriate physical, electronic, and managerial procedures in place.

How is Customer information used?

TOLEDOTEL may share Customer information with selected partners, for example, to provide Customers with information about products which might be of interest to the Customer or to enable the Customer to take advantage of special partner programs. TOLEDOTEL may also use Customer information to provide its Customers with system information or information about new or upgraded products.

Opt Out & Modifications

Customers may opt out of receiving notices of new or upgraded products from TOLEDOTEL and TOLEDOTEL partners by filling contacting customer service at 183 Plomondon Rd., Toledo, WA, or by calling 360-864-4552. However, Customers may not opt out of receiving information from TOLEDOTEL which is essential for maintaining or updating Customers' accounts or system information.

Most Customers may access and modify their personal information via their online personal control panel/account information page. All other Customers may access and modify their personal information by contacting TOLEDOTEL Customer Service.

Domain name Customers who have registered a domain name with TOLEDOTEL and wish to change the Technical Contact from TOLEDOTEL to another company, may send a request to. It is important to note that Customer domain name registration information is made publicly available in the registry of domain names.

Disclosure of Customer information and communications

TOLEDOTEL will not otherwise disclose its Customers' personal and account information unless TOLEDOTEL has reason to believe that disclosing such information is necessary to identify, make contact with, or bring legal action against someone who may be causing harm or interfering with the rights or property of TOLEDOTEL, TOLEDOTEL's Customers, or others, or where TOLEDOTEL has a good faith belief that the law requires such disclosure.

TOLEDOTEL also will not, except for reasons stated below, disclose to third parties the contents of any electronic mail or other electronic communications that TOLEDOTEL stores or transmits for its Customers. The circumstances under which TOLEDOTEL will disclose such electronic Customer communications are when:

1. it is necessary in order to provide Service to the Customer;
2. it is necessary to protect the legitimate interests of TOLEDOTEL and its Customers;
3. it is required to cooperate with interception orders, warrants, or other legal process that TOLEDOTEL determines in its sole discretion to be valid and enforceable; and
4. it is necessary to provide to a law enforcement agency when the contents are inadvertently obtained by TOLEDOTEL and appear to pertain to the commission of a crime.

TOLEDOTEL disclaims any intention to censor, edit or engage in ongoing review or surveillance of communications stored on or transmitted through its facilities by Customers or others. TOLEDOTEL will, however, review, delete or block access to communications that may harm TOLEDOTEL, its Customers or third parties. The grounds on which TOLEDOTEL may take such action include, but are not limited to, actual or potential violations of TOLEDOTEL's Acceptable Use Policy.