

WN U-1
Cancelling
W.D.P.U. No. 1
of the
Toledo Telephone Company
as adopted

Original Sheet No. 1

RECEIVED

MAY 26 1953

WASH. PUB. SERV. COMM.

For Commission's Receipt Stamp

THE TOLEDO TELEPHONE CO., INC.

ORIGINAL

NAMING RATES FOR

TELEPHONE SERVICE

At

TOLEDO, WASHINGTON

AND VICINITY

And

CONTAINING RULES AND REGULATIONS

GOVERNING SERVICE

Issued MAY 26 1953 Effective JUN 25 1953

Issued by The Toledo Telephone Co., Inc.

By Orville R. Basell Title Secretary-Treasurer

Address _____

WN U-1

TWENTIETH REVISED SHEET NO. 2
 CANCELING NINETEENTH REVISED SHEET NO. 2

THE TOLEDO TELEPHONE CO., INC.

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Issued: August 17, 2004

Effective: September 17, 2004

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

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OCT 31 1994

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911403

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Sub FIRST REVISED SHEET NO. 5
CANCELLING
ORIGINAL SHEET NO. 5

THE TOLEDO TELEPHONE CO., INC.

ORIGINAL

DEFINITIONS

BASE RATE AREA. That section of an exchange area within which base rates apply without mileage charges and which usually contains the more compact continuous development.

BASIC EXCHANGE SERVICE. Flat rate telephone service in the base rate area which includes a telephone line to the protector on the customer's premises, local calling, access to long distance service and, at the customer's option, call waiting, call forwarding, three-way calling and speed calling - 8 numbers and warm line.

(N)
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(N)

BUSINESS SERVICE. Service used primarily for business professional or occupational purposes.

COMMISSION. The regulatory body of the State of Washington, namely, the Washington Utilities and Transportation Commission.

(T)
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DATE OF PRESENTATION. The date upon which a bill or notice is mailed, postage prepaid and properly addressed, to the subscriber, or if not mailed, the date upon which that bill or notice is presented to the subscriber by a representative of the company.

DIRECTORY LISTINGS. Essential information in the telephone directory or information records whereby telephone users may ascertain the telephone number of a listed subscriber station.

EXCHANGE AREA. An area within which the company holds itself out to render exchange telephone service from the central office or offices serving that area in accordance with the provisions of the tariff.

EXCHANGE SERVICE. Telephone service furnished between exchange stations connected with a common exchange.

* Material moved to Sheet 5.1

(K)*

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Effective December 1, 1994

Issued by The Toledo Telephone Co., Inc.

By

Richard A. Finnigan
Richard A. Finnigan

Title

Attorney

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ORIGINAL SHEET NO. 5.1

THE TOLEDO TELEPHONE CO., INC.

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OCT 31 1994

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ORIGINAL

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DEFINITIONS (Cont'd.)

EXTENSION STATION. A station connected to an individual or party line primary station directly or by means of a switching device.

(M) *

FOREIGN ATTACHMENT. Any apparatus or appliance not provided or authorized by the company, that is attached to or used in connection with telephone equipment and facilities provided by the company for rendering telephone service.

(M)

* Material moved from Sheet 5.

Issued October 31, 1994

Effective December 1, 1994

Issued by The Toledo Telephone Co., Inc.

By

Glenn R. Ramsey

Title

President

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Sub

FIRST REVISED SHEET NO. 6
CANCELING
ORIGINAL SHEET NO. 6

THE TOLEDO TELEPHONE CO., INC.

ORIGINAL

DEFINITIONS (Continued)

INDIVIDUAL LINE SERVICE. A grade of exchange service furnished by means of a central office line arrangement to serve one main station only, although additional stations may be connected to the line as extensions.

PARTY LINE SERVICE. A grade of exchange service furnished by means of a central office line arranged to serve more than one main station.

PREMISES. Residential: Any building or portion, occupied by one family. Other buildings, such as a private garage or barn, used in connection with a residential establishment, and located on a property continuous with the residence, will be considered as part of the premises.

BUSINESS: One room, two or more adjoining or opposite rooms, or two or more adjoining floors provided all rooms of those floors are occupied by the business subscriber.

RESIDENCE SERVICE. A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for social or domestic purposes.

SUBSCRIBER. An individual or concern regularly receiving exchange telephone service under an application made to the company for such service.

SUBURBAN AREA. That section of the exchange area located outside of the base rate area.

TELEPHONE SERVICE. Telephonic communication between persons at different locations by means of facilities furnished by, or acceptable to, the company. Telephone service embraces both exchange and toll service.

OFF PREMISE EXTENSION. Off premise extension service applies when a customer desires a second service for the same directory number on property which is not contiguous to the primary point of service.

(N)
|
(N)

Issued April 22, 1994 Effective June 1, 1994

Issued by The Toledo Telephone Co., Inc.

By Richard A. Finnigan Title Attorney

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NOV 30 1987

THE TOLEDO TELEPHONE CO., INC.

WASH. UT. & TRANS. COMM.
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RULES AND REGULATIONS

ORIGINAL

1 - General

The telecommunications service rendered by this company are governed by the rates, charges, rules and conditions contained in this tariff. No representative of the company has authority to waive, alter or amend any of these provisions in administering the tariff.

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(D)

2 - Application for Service

Applications for service are to be made at the office of the company in writing. An application does not bind the company to serve except under reasonable conditions nor does it bind the applicant to take service. If the prospective subscriber requests cancellation of an application, this will be done without charge unless instrumentalities have been installed. The regular tariff charge will be made for any instrumentalities that may have been installed. The company may cancel the application if the prospective subscriber refuses to comply with tariff provisions. In such event, no installation charges will apply.

3 - Service Connections

Except as otherwise provided in this tariff, the company will, at its own expense, furnish and install all access lines necessary to serve applicants in accordance with its lawful rates, rules and regulations and in accordance with its established constructions standards.

(C)

(D)

Issued November 25, 1987 Effective January 1, 1988

Issued by THE TOLEDO TELEPHONE CO., INC.

By *Theodore Schultz* Title Attorney

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NOV 30 1987

THE TOLEDO TELEPHONE CO., INC.

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RULES AND REGULATIONS (Continued) ORIGINAL

3 - Service Connections (Continued)

(D)

(D)

Any special structural work required for supporting telephone equipment or telephone wiring on the subscriber's premises shall be provided at the expense of the subscriber.

Where an underground installation would ordinarily be furnished by the company, or where it is required by law, the necessary facilities will be extended at the company's expense to the property line of the applicant's premises.

Where an underground installation is not ordinarily furnished, or is not required by law, the company will not, at its expense, extend underground conduit to the applicant's premises.

In areas of "buried wire" construction, the company will not, at its expense, dig or backfill the trench facilities to or on the premises of an applicant.

Where an applicant, at his expense, installs conduits or digs a trench, all work and materials must be acceptable to the company. The company will then make the service connection without additional charge to the applicant.

4 - Use of Service

The application of business or residence rates to private or public telephone service is governed by the actual or obvious use made of the service by the subscriber. If residence service is found to be used largely or principally for business purposes, the company will provide business service, except in cases where the subscriber will thereafter use the service for domestic or social requirements. Individuals practicing a profession or operating a business having no offices other than

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By Theodore Schultz Title Attorney

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RULES AND REGULATIONS (Continued) **ORIGINAL**

4 - Use of Service (Continued)

their residences will be served at business rates.

If it is found that the subscriber is permitting public use of service furnished him for his private use, the company will request that the facilities be so located as to be inaccessible to the public or that the subscriber permit no further public use after the matter has been called to his attention. No charge will be made for the relocation of a telephone instrument under such circumstances.

If it is found that the subscriber is sharing the use of his business service with an individual, other than an employee, member or officer of the subscriber's concern, or with another concern not of record as a joint user, the company will thereafter require this subscriber to take "Joint User" service except where the subscriber permits no further joint use of the service after the matter has been called to his attention or where the Joint User vacates the subscriber's premises or becomes a subscriber to business service in the same exchange.

Flat rate or message rate services are not installed on premises of a public or semi-public character in a location where the telephone would be accessible for use by the patrons of the subscriber or by the public in general.

Exchange calls originating at party line stations may be limited to a maximum period of five minutes.

5 - Responsibility for, and Maintenance of, Service

All customer provided facilities and equipment connected or attached to facilities provided by the company shall conform to the established construction standards of the company.

All instrumentalities and equipment furnished by the company in connection with a customer's service shall be

(K) Moved to Sheet No. 10

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Issued November 25, 1987 Effective January 1, 1988

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By *Theodore Schultz* Title Attorney

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THE TOLEDO TELEPHONE CO., INC.

STATE OF OHIO
PUBLIC UTIL. & TRANS. COMM.
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RULES AND REGULATIONS (Continued) ORIGINAL

5 - Responsibility for, and Maintenance of, Service (Continued)

Carefully used and only duly authorized employees of the company shall be allowed to connect, disconnect, move, change, or alter in any manner, any or all such instrumentalities and equipment. (M)
(M)

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The customer will be held responsible for loss of or damage to any equipment or apparatus furnished by the company, unless such loss or damage is due to causes beyond the customer's control. (T)
(T)

6-Bills

Bills for flat rate exchange service may be rendered in advance and are due and payable upon presentation. Bills for interexchange service will be rendered in arrears, and in general will be presented with the bills for exchange service. Unless otherwise indicated in the rate schedules, the regular billing period will be once each month. If, however, it appears necessary or advisable, bills may be rendered at more frequent intervals.

Payment of bills for telephone service shall be made at the office of the company or to a duly authorized collector of the utility.

All bills are due and payable upon representation and delinquent if not paid within:

(a) Thirty calendar days after presentation when bills are normally made out for periods of more than one month;

(b) Twenty calendar days after presentation, when bills are normally made out monthly;

(M) Moved from Sheet No. 9

Issued November 25, 1987 Effective January 1, 1988

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By *Theodore Schultz* Title Attorney

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JUN - 6 2003

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SUBSTITUTE SECOND REVISION OF SHEET NO. 11
CANCELING FIRST REVISION OF SHEET NO. 11

THE TOLEDO TELEPHONE CO., INC.

RULES AND REGULATIONS (Continued)

6 – Bills (Continued)

- (c) One-half the number of days covered by the bills after presentation, when bills are made out for periods of less than one month;

but in no case in less than the above prescribed number of days after the first day of service covered by that bill.

6.a. – Checks Returned by Banks

A charge of \$10.00 will be made and collected by the Company for each time a check is returned by a bank to the Company for the reason of non-sufficient funds.

7 – Deposits

Regulations involving Deposits are included in Sub-chapters 480-120-122 and 480-120-123 of the Washington Administrative Code (WAC). The text of this WAC is available for customer inspections upon request.

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BY AUTHORITY OF ORDER OF WASH. UTILITIES & TRANSPORTATION COMM., DOCKET NO. **UT-030877**

Issued: June 6, 2003

Effective: ~~July 6, 2003~~
July 1, 2003

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

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MAY 23 2003

WASH. UT. & TRANS. COMM.

ORIGINAL

WN U-1

SECOND REVISION OF SHEET NO. 12
CANCELING FIRST REVISION OF SHEET NO. 12

THE TOLEDO TELEPHONE CO., INC.

RULES AND REGULATIONS (Continued)

8 – Discontinuance of Service

Discontinuance of service shall be accomplished in accord with WAC 480-120-171 and
172.

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Effective: July 1, 2003

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

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MAY 23 2003

WASH. UT. & TRANS. COMM.

ORIGINAL

WN U-1

SECOND REVISION OF SHEET NO. 13
CANCELING FIRST REVISION OF SHEET NO. 13

THE TOLEDO TELEPHONE CO., INC.

RULES AND REGULATIONS (Continued)

(D)

9 – Reconnection Charge

When service has been temporarily disconnected by request or action of the subscriber, appropriate charges from Schedule 13 would apply to a subsequent reconnection.

10 – Access to Premises

The company shall be given the right of ingress to or egress from the subscriber's premises at all reasonable hours for any purpose reasonably connected with the furnishing of telephone service and to exercise any and all rights secured to it by law or these rules.

11 – Interruptions to Service

When there occurs a service interruption of more than twenty-four hours' duration, the company will, after verifying the interruption, abate the exchange service charge for the total period during which subscribers had no service. In any one month, the total of the adjustments made by the company because of interruptions will not exceed the charge for a full month's service.

12 – Directories

(a) Change of number:

The company may change the number of a subscriber's telephone service at any time, as the requirements of the service demand.

(b) Listings:

The company is liable for errors or omissions in listings of its subscribers in its telephone directories or in its

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By: Richard A. Finnigan

Title: Attorney

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THE TOLEDO TELEPHONE CO., INC.

WASH. PUB. SERV. COMM.
For Commission's Receipt StampRULES AND REGULATIONS (Continued)**ORIGINAL**12 - Directories (Continued)

information records in accordance with the following:

- (1) Listing furnished without additional charge: In amount not in excess of the charge for the exchange service (excluding additional message charges) for the period during which the error or omission continues.
- (2) Listing furnished at additional charge: In amount not in excess of the charge for that listing for the period during which the error or omission continues.

The subscriber assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the company free and harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The company does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the company.

The company reserves the right to make such changes in directory listings as may be necessary to bring them into conformity with its standard form.

(c) Ownership and Use:

Telephone directories containing the listings of subscribers within a specified area, issued from time to time by the company, are and remain the property of the company. They shall not be mutilated and shall be surrendered upon request to the carrier who delivers the subsequent issue.

No apparatus or device of any kind not provided or authorized by the company shall be attached to or used in connection with telephone directories.

Issued MAY 26 1953 Effective JUN 25 1953

Issued by The Toledo Telephone Co., Inc.

By Dorilla R Roselle Title Secretary-Treasurer

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THE TOLEDO TELEPHONE CO., INC.

STATE OF OHIO
PUBLIC UTILITY & TRANS. COMM.
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RULES AND REGULATIONS (Continued)

ORIGINAL

13 - Temporary or Speculative Projects

The company will furnish temporary service or service to speculative projects under the following conditons:

(1) The applicant may be required to pay to the company in advance, or otherwise as the company may elect, the net cost of installing and removing any facilities necessary in connection with the furnishing of such service by the company.

(2) The applicant may be required to deposit with the company a sum of money equal to the estimated amount of the company's bill for such service, or otherwise to secure in a manner satisfactory to the company, the payment of any bills which may accrue by reason of such service so furnished.

(D)

14 - Recorded Public Announcements

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For purposes of identification, subscribers to telephone service who transmit or permit the transmission of recorded public announcements over facilities provided by the utility must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Customers transmitting factual public announcements such as stock market quotations, airline schedules and similar information are excluded from the application of the above.

Failure to comply with the above shall be cause for termination of service.

(M)

(M) Moved from sheet No. 17

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Issued by THE TOLEDO TELEPHONE CO., INC.

By *Theodore Schultz* Title Attorney

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THE TOLEDO TELEPHONE CO., INC.

WASH. UT. & TRANS. COMM.

ORIGINAL

RULES AND REGULATIONS (Continued)

15 - Obligation of Company

(a) Furnishing of Service

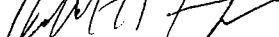
- (1) The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
- (2) Where facilities beyond those normally required are provided to satisfy customer requests, charges based on the additional costs incurred will apply.
- (3) When a customer orders installations, moves or changes which cannot be completed during scheduled working hours, the customer may be required to pay overtime charges. Such overtime charges will be the difference between straight time and overtime, and will be in addition to the normal installation, move or change charge. The customer must agree to this provision before such overtime work will be performed.
- (4) When the construction of certain facilities is necessary for the furnishing of a service, the ownership of such facilities will be vested in the Company, even though all or part of the cost of construction is borne by the customer.
- (5) The Company will determine the type of outside plant facilities to be provided for the furnishing of service.
- (6) The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.

BY AUTH. OF COMPANY LETTER DATED 10/22/99

Issued September 23, 1999

Effective ~~October 31, 1999~~
November 19, 1999

Issued by  The Toledo Telephone Co., Inc.

By 
RICHARD A. FINNIGAN

Title Attorney

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FIRST REVISION OF SHEET NO. 15.2
CANCELING ORIGINAL SHEET NO. 15.2

THE TOLEDO TELEPHONE CO., INC.

RULES AND REGULATIONS (Continued)

15 – Obligation of Company (Continued)

(c) Relocation or Rearrangement of Facilities

The Company will be reimbursed for the actual costs associated with customer requests for relocation or rearrangement of facilities.

16 – Liability

(a) Liability

- (1) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing a service and not caused by the negligence of the customer, shall, in no event, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.
- (2) When the facilities of other companies are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies.
- (3) The Company is not liable for unavoidable damage to the customer's premises resulting from the attachment of its equipment and associated wiring on such premises, or from the installation or removal thereof.
- (4) Overcharges by the Company shall be refunded to the customer in compliance with WAC 480-120-163.
- (5) The Company is not liable for any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.

(T)

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Effective: July 1, 2003

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

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FIRST REVISION OF SHEET NO. 15.3
CANCELING ORIGINAL SHEET NO. 15.3

THE TOLEDO TELEPHONE CO., INC.

RULES AND REGULATIONS (Continued)

16 – Liability (Continued)

(T)

(b) The Company is not liable for any of the following:

- (1) Claims for libel, slander or infringement of copyright from the material transmitted or recorded over its facilities;
- (2) Claims for infringement of patents arising from combining with or using in connection with facilities of the Company;
- (3) Apparatus and systems owned by the customer; or
- (4) All other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

(D)

(D)

(c) To the extent required by law or judicial precedent, this tariff shall not be construed to limit the Company's liability, if any, for its gross negligence or willful misconduct.

(T)

Issued: May 23, 2003

Effective: July 1, 2003

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

Second Revision of Sheet No. 20
Cancelling
First Revision of Sheet No. 20

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MAY 24 1957

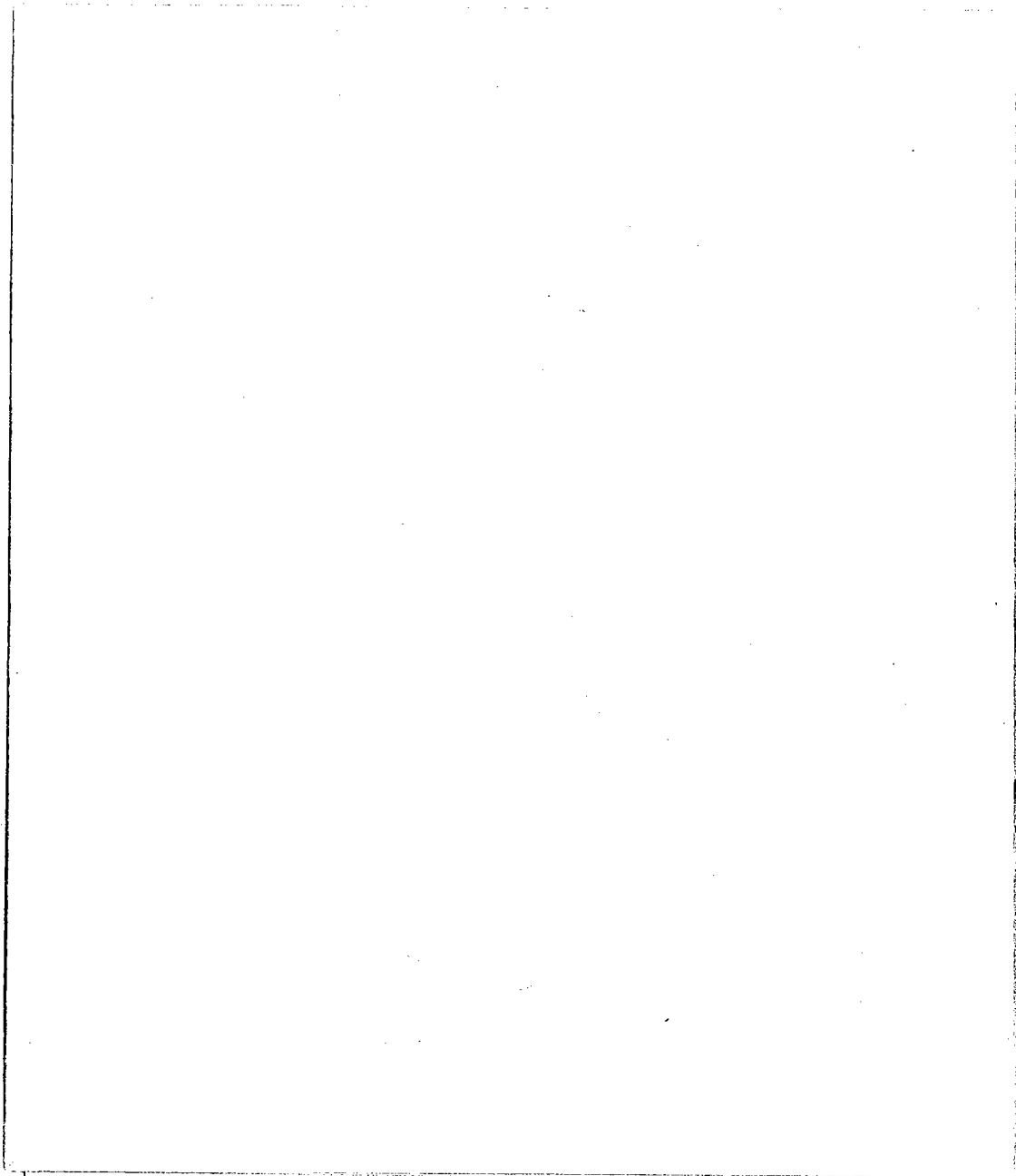
Wash. Pub. Serv. Comm.

For Commission's Receipt Stamp

THE TOLEDO TELEPHONE CO., INC.

MAP OF EXCHANGE AREA

ORIGINAL (C)



Issued MAY 24 1957 Effective JUN 23 1957

Issued by The Toledo Telephone Co., Inc.

By Conella R. Rosell Title Sec. Area

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ELEVENTH REVISED SHEET NO. 21
CANCELLING
TENTH REVISED SHEET NO. 21

THE TOLEDO TELEPHONE CO., INC.

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OCT 31 1994

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941402

ORIGINAL

Schedule 1

BASIC EXCHANGE SERVICE

(T)

Availability:

Available to individual line subscribers within the Toledo Exchange.

Rate Per Month:

Business:

Each individual line service	\$11.00	(R)
Each P.B.X. trunk related to non-contiguous foreign exchange service	\$232.00	

Residence:

Each individual line service	\$10.94
------------------------------	---------

Conditions:

1. Rates do not include a telephone set.
2. Touch calling service will be provided without charge to Customers with station sets capable of receiving touch calling service.
3. Certain basic Custom Calling Features are available upon Customer request, without charge, where facilities are available and operating conditions permit. See Schedule 31, Custom Calling Service.

Issued October 31, 1994

Effective December 1, 1994

Issued by The Toledo Telephone Co., Inc.

By Glenn R. Ramsey Title President
Glenn R. Ramsey

WN U-1

SECOND REVISED SHEET NO. 21.1
CANCELING FIRST REVISED SHEET NO. 21.1

THE TOLEDO TELEPHONE CO., INC.

Schedule 2

MISCELLANEOUS SERVICES

(D)

(D)

Issued: December 29, 2006

Effective: February 1, 2007

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

FIRST REVISED SHEET NO. 21.2
CANCELLING
ORIGINAL SHEET NO. 21.2

THE TOLEDO TELEPHONE CO., INC.

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ORIGINAL

Schedule 3
EXTENDED AREA SERVICE - SOUTH

(T)

Availability: Available to individual line subscribers within the Toledo Exchange.

Rates Per Month:

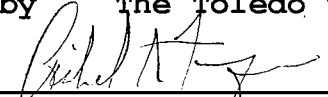
Option A	\$10.00/per month	(I)
Option	\$0.11/minute of use	

Conditions:

1. Service under this Schedule may be subscribed to only in conjunction with the business or residence service under Schedule 1 and each customer must subscribe to either Option A or Option B under this Schedule. If a customer does not choose either Option A or Option B, the customer will be assigned to Option B.
2. Service under this Schedule includes service to the following exchanges: Longview/Kelso, Castle Rock and Vader.
3. Applicable taxes levied by federal, state, county and local taxing authorities are added to the rates set forth in this Section.
4. There will be no nonrecurring charge for the first change between Option A and Option B ordered within the first six months of service under this Schedule.
5. Extended Area Service for those routes described in Condition 2 shall be terminated upon approval of separate schedules which may be submitted by the Company in the future. In such an event, there shall be no "grandfather" rights to continued Extended Area Service under this Schedule.
6. Service under this Schedule is expected to begin April 15, 1995. However, service may be delayed until facilities are available in all affected exchanges.

Issued September 1, 1999 Effective October 2, 1999

Issued by The Toledo Telephone Co., Inc.

By  Title Attorney
RICHARD A. FINNIGAN

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SEP (N) 1999
WASH. UT. & TRANS. COMM.
ORIGINAL

Schedule 3A
EXTENDED AREA SERVICE - NORTH

Availability: Available to individual line subscribers within the Toledo Exchange.

Rates Per Month:

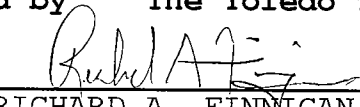
Option A \$10.00/per month
Option \$0.11/minute of use

Conditions:

1. Service under this Schedule may be subscribed to only in conjunction with the business or residence service under Schedule 1 and each customer must subscribe to either Option A or Option B under this Schedule. If a customer does not choose either Option A or Option B, the customer will be assigned to Option B.
2. Service under this Schedule includes service to the following exchanges: Chehalis (including Napavine), Centralia, and Winlock.
3. Applicable taxes levied by federal, state, county and local taxing authorities are added to the rates set forth in this Section.
4. There will be no nonrecurring charge for the first change between Option A and Option B ordered within the first six months of service under this Schedule.
5. Extended Area Service for those routes described in Condition 2 shall be terminated upon approval of separate schedules which may be submitted by the Company in the future. In such an event, there shall be no "grandfather" rights to continued Extended Area Service under this Schedule.
6. Service under this Schedule is expected to begin October 2, 1999. However, service may be delayed until facilities are available in all affected exchanges.

Issued *September 1, 1999* Effective *October 2, 1999*

Issued by The Toledo Telephone Co., Inc.

By  Title Attorney
RICHARD A. FINNIGAN

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MAY 23 2003

WASH. UT. & TRANS. COMM.

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WN U-1

SIXTH REVISION OF SHEET NO. 25
CANCELING FIFTH REVISION OF SHEET NO. 25

THE TOLEDO TELEPHONE CO., INC.

(D)

(D)

Issued: May 23, 2003

Effective: July 1, 2003

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

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THIRD REVISED SHEET NO. 25.1
CANCELLING
SECOND REVISED SHEET NO. 25.1
THE TOLEDO TELEPHONE CO., INC.

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MAR 18 1997
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ORIGINAL
970515

Schedule 5 (Continued)

PUBLIC AND SEMI-PUBLIC TELEPHONE SERVICE (Continued)

(D)

BY ORDER OF BOARD OF WASH. UTILITIES & TRANSPORTATION COMM., ORDER NO. UT-970515

(D)

Issued March 18, 1997 **Effective** April ¹⁵ 18, 1997

Issued by The Toledo Telephone Company, Inc.

By Richard A. Finnigan **Title** Attorney

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FIRST REVISED SHEET NO. 25.2
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THE TOLEDO TELEPHONE CO., INC.

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MAR 18 1997

WASH. UT. & TRANS. COM.

ORIGINAL

970515

Schedule 5 (Continued)

PUBLIC AND SEMI-PUBLIC TELEPHONE SERVICE (Continued)

(D)

(D)

BY AUTH. OF ORDER OF WASH. UTILITIES & TRANSPORTATION COM., ORDER NO. UT-970515

Issued March 18, 1997

Effective April ¹⁵~~18~~, 1997

Issued by The Toledo Telephone Company, Inc.

By Richard A. Finnigan

Title Attorney

WN U-1

SECOND REVISED SHEET NO. 28
CANCELING FIRST REVISED SHEET NO. 28

THE TOLEDO TELEPHONE CO., INC.

(Reserved for Future Use)

(D)

(D)

Issued: August 17, 2004

Effective: September 17, 2004

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

OCT 21 1982

WASH. UT. & TRANS. COMM.

For Commission's Receipt Stamp

THE TOLEDO TELEPHONE CO., INC.

ORIGINAL

SCHEDULE 8 (Continued)

FOREIGN EXCHANGE SERVICE

5. Conditions (Continued)

the subscriber's primary station in the local exchange and the point on the common boundary of the foreign and local exchanges where the involved facilities are interconnected.

D. Except as otherwise provided, services furnished in the local exchange are available in connection with foreign exchange service in accordance with the tariff provisions of the local exchange. Additional listings and lines of information will be furnished to foreign exchange service subscribers in local and foreign exchange directories at the rates in effect for the directory containing the additional listings or lines of information.

E. The scope of local service for and the toll rates to and from stations connected for foreign exchange service will be in accordance with the tariff provisions of the foreign exchange.

F. Extension stations will be installed on the premises on which the primary station is located at the applicable tariff rate in the local exchange.

G. Installation, move and change charges attributable to the Foreign Exchange would be those of the tariff of the Foreign Exchange Company. Installation, move and change charges for the Local Exchange would be as applicable on Schedule 13.

(N)

BY AUTHORITY OF W.U.T.C. W-S-N ORDER NO. 402

NOV 1, 1982

Issued October 21, 1982

Effective

Issued by The Toledo Telephone Co., Inc.

By

Thomas R. Ramsey

Title Vice-President

WN U-1

SECOND REVISION OF SHEET NO. 30
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THE TOLEDO TELEPHONE CO., INC.

(D)

(D)

Issued: May 23, 2003

Effective: July 1, 2003

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

WN U-1

EIGHTH REVISED SHEET NO. 32 CANCELING
SEVENTH REVISED SHEET NO. 32

THE TOLEDO TELEPHONE CO., INC.

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APR 12 1991

WASH. UT. & TRANS. COMM.

ORIGINAL

Schedule 12

SUPPLEMENTAL EQUIPMENT

RESERVED FOR FUTURE USE

(D)

(D)

Issued April 12, 1991 Effective May 15, 1991

Issued by Richard A. Finnigan The Toledo Telephone Co., Inc.

By Richard A. Finnigan Title Attorney

RECEIVED

NOV 30 1987

THE TOLEDO TELEPHONE CO., INC.

BY UT. & TRANS. COMM.
For Commission's Receipt Stamp

ORIGINAL

SCHEDULE 13

INSTALLATION, MOVE AND CHANGE CHARGES

LOCAL EXCHANGE SERVICE

Installation charges for service connections and moves and changes of communication equipment and facilities performed by the company at the subscriber's request, are made up of one or more of the following element charges:

<u>Element</u>	<u>Charge*</u>	
1. Service order	\$ 10.00	(T)
2. Premises (field) visit	15.00	
3. Line charge (central office work) - each line or trunk	15.00	
4. Inside wiring charge, per termination	15.00	(D)

Each PBX trunk related to non-contiguous foreign exchange service	140.00	
---	--------	--

*The above charges apply to establishing service, moves and changes of equipment and facilities at the subscriber's request, reconnecting service which has been temporarily disconnected for non-payment, and supersedure of service, and are in addition to installation and move and change charges shown elsewhere in the tariff unless specifically exempt.

Issued November 25, 1987 Effective January 1, 1988

Issued by THE TOLEDO TELEPHONE CO., INC.

By *Theodore Schultz* Title Attorney

NOV 30 1987

THE TOLEDO TELEPHONE CO., INC.

FOR COMMISSION'S RECEIPT STAMP

SCHEDULE 13 (Continued)

ORIGINAL

INSTALLATION, MOVE AND CHANGE CHARGES (Continued)

CONDITIONS

1. Only one Service Order Charge, and Premises Visit Charge, if applicable, applies for all installation, move and changes at the request of the subscriber in one contact for one due date at the subscriber's contiguous property. (T)

2. Charges for subscriber-requested moves and changes are not to exceed the sum of the charges which would apply to a new installation of the same service, equipment or facilities at the time of the subscriber's request.

3. A change of location from one premises to another will not be treated as a move, but as a disconnect and a new installation, applying those element charges as applicable. There is no charge for the disconnect.



(D)

4. The foregoing installation, move and change charges do not apply in connection with: (T)

(a) Public telephone service

(b) Moves, rearrangements or changes initiated by the company for the proper maintenance of the equipment or service.

5. Charges for installation, move and changes will apply when equipment or apparatus is transferred from one location to another on the same premises where there is no interruption of the service other than that incident to the work performed. (T)

6. A temporary disconnection or rearrangement of a subscriber's telephone facilities to permit remodeling or redecorating of the premises will be considered as a move and the appropriate portions of the element charges will apply. (T)

Issued November 25, 1987 Effective January 1, 1988

Issued by THE TOLEDO TELEPHONE CO., INC.

By Theodore Schultz Title Attorney

RECEIVED
FEB 27 1997
WASH. UT. & TRANS. COMM.
ORIGINAL
970407

WN U-1
~~THIRD~~
~~FIRST~~ REVISED SHEET NO. 34.1
CANCELLING
~~ORIGINAL~~ SHEET NO. 34.1
~~SECOND~~
THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 13 (Continued)

INSTALLATION, MOVE AND CHANGE CHARGES (Continued)

CONDITIONS (Continued)

7. A non-recurring charge of \$50.00 will apply to the installation of service where the subscriber has requested location of the protector on the inside of the subscriber's premises.

8. A non-recurring charge of \$75.00 will apply for each repair visit to a subscriber's premises, at a subscriber's request, in connection with a service difficulty when the protector is located inside of the subscriber's premises or is otherwise inaccessible and the subscriber is not at his or her premises at the time of the repair visit. (R)

9. Installation of a protector inside of a subscriber's premises requires that for a buried wire drop the subscriber provide, at the subscriber's expense, conduit for the drop to the entry point in subscriber's premises, protection for the wire as the Company deems prudent, future equipment space surrounding the protector of an area at least two feet by three feet and access to the multi-ground neutral per the National Electric Code and for an aerial wire drop, the subscriber provide, at the subscriber's expense, a separate weatherhead.

BY AUTH. OF ORDER OF WASH. UTILITIES & TRANSPORTATION COMM., DECREE NO. UT-970407

~~BY AUTH. OF COMPANY LETTER DATED~~ 4/29/97

Issued February 27, 1997

Effective ~~April 1, 1997~~
May 17, 1997
March 15, 1998

Issued by The Toledo Telephone Company, Inc.

By Richard A. Finnigan
Richard A. Finnigan

Title Attorney

RECEIVED

JAN 13 1999

WASH. UT. & TRANS. COMM.

ORIGINAL

990042

WN U-1

1st Revised Sheet No. 34.1.1 Cancelling

ORIGINAL SHEET NO. 34.1.1

THE TOLEDO TELEPHONE CO., INC.

Schedule 13 (Continued)

Installation, Move and Change Charges (Continued)

EXCEPTIONS

- 1. Service Order and Line Charges Do Not Apply to:

Where the end-user changes both the IntraLATA and InterLATA PIC to the same IC on the same order, only the InterLATA PIC charge will apply. (See sheet 34.3)

Issued January 13, 1999

Effective ^{March 1, 1999} ~~February 13, 1999~~

Issued by The Toledo Telephone Co., Inc.

By Richard A. Ninnigan
Richard A. Ninnigan

Title Attorney

WN U-1

ORIGINAL SHEET NO. 34.2

THE TOLEDO TELEPHONE CO., INC.

Schedule 13 (Continued)

Installation, Move and Change Charges (Continued)

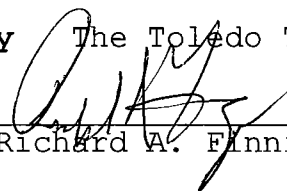
PRESUBSCRIPTION

1. InterLATA

- a. InterLATA Presubscription is an arrangement whereby an end-user may select and designate to the Company an interexchange carrier (IC) to access, without an access code, for intrastate interLATA calls. This IC is referred to as the end-user's InterLATA Primary Interexchange Carrier (PIC). The end-user may select the Company as its PIC, or may select any other IC that orders originating Feature Group D Switched Access Service at the end office that serves the end-user. After the end-user's initial selection of a predesignated IC, for any additional change in selection, a non-recurring charge, as set forth in Section (1.c.) applies.
- b. New end-users who are served by end offices equipped with Feature Group D, will be asked to be presubscribed to an IC at the time they place an order with the Company for Exchange Access Service. They may select either of the following options. There will be no additional charge for this initial selection.
 - Designate an IC as a PIC and dial 10XXXX to reach other ICs.
 - End-users who do not choose an IC as a PIC, will be randomly assigned a PIC based on the ratio of customer selected ICs.

Issued November 10, 1998 **Effective** December 15, 1998

Issued by The Toledo Telephone Co., Inc.

By 
Richard A. Finnigan

Title Attorney

WN U-1

ORIGINAL SHEET NO. 34.3

THE TOLEDO TELEPHONE CO., INC.

Schedule 13 (Continued)

Installation, Move and Change Charges (Continued)

PRESUBSCRIPTION (Continued)

1. InterLATA (Continued)

b. (Continued)

Subsequent to the installation of Exchange Access Service, and after the end-user's initial selection of a PIC, for any additional change in selection, a non-recurring charge as set forth in Section (1.c.) below applies. This charge is billed to the end-user which is the subscriber to the Exchange Access Service and applies only for selection of an IC which provides intrastate toll service.

c. PIC Change Charge Non-recurring

Per line or trunk \$10.00

2. IntraLATA

a. IntraLATA Presubscription (ILP) is an arrangement whereby beginning February 8, 1999, an end-user may select or be allocated to an IC to place intraLATA toll calls without the 10XXXX or 101XXXX access codes. The end-user may select the Company as its ILP PIC, or may select another qualified carrier to transmit intrastate intraLATA calls that are designated as intraLATA Region to Region calls or intraLATA toll calls.

- Only one ILP PIC may be selected for a single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.

Issued November 10, 1998 Effective December 15, 1998

Issued by The Toledo Telephone Co., Inc.

By Richard A. Finnigan

Title Attorney

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MAY 23 2003

WASH. UT. & TRANS. COMM.

ORIGINAL

WN U-1

SECOND REVISION OF SHEET NO. 34.4
CANCELING FIRST REVISION OF SHEET NO. 34.4

THE TOLEDO TELEPHONE CO., INC.

Schedule 13 (Continued)

Installation, Move and Change Charges (Continued)

PRESUBSCRIPTION (Continued)

2. IntraLATA (Continued)

a. (Continued)

- The following categories of calls from a customer's line will be carried over the Company's network, notwithstanding the ILP PIC selection for that line:

All Directory Assistance calls dialed without a carrier access code made using Directory Assistance; calls to 911, calls to Information Service Providers (e.g., 976, 700, 540), etc.

b. The following regulations are applicable to Exchange Service customers where ILP is applicable:

- New line customers will be given an opportunity to select an ILP PIC at the time they place an order for Exchange Access Service.

(D)
|
(D)

- Customers who select a qualified carrier as their ILP PIC, may select a different carrier to carry particular qualifying calls, either by dialing 10XXXX/101XXXX or other necessary carrier access codes to reach the carrier of choice.

Issued: May 23, 2003

Effective: July 1, 2003

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

WN U-1

ORIGINAL SHEET NO. 34.5

THE TOLEDO TELEPHONE CO., INC.

Schedule 13 (Continued)

Installation, Move and Change Charges (Continued)

PRESUBSCRIPTION (Continued)

2. IntraLATA (Continued)

- c. The Company will follow the interim ILP procedures described below during the ILP transition period following availability in the exchange.
 - Customers will be provided a list of participating ILP carriers upon request. Customers desiring additional information on a participating ILP carrier will be provided with the carrier's telephone number (if provided by the carrier).
- d. The Company will investigate claims from customers that a carrier submitted an ILP PIC change request without appropriate authorization from the customer.
- e. A customer will be billed a non-recurring charge for ILP PIC changes, except as set forth below:
 - There will be no charge for an initial ILP PIC change made in each exchange for ninety (90) days following the availability of ILP in the exchange.
 - Subsequent to the ninety (90) day Transition Period, there will be no charge for an initial ILP PIC change made by new service customers during the first thirty (30) days following the availability of ILP in the exchange.

Issued November 10, 1998 **Effective** December 15, 1998

Issued by The Toledo Telephone Co., Inc.

By  **Title** Attorney
Richard A. Finnigan

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ORIGINAL

990047

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FIRST REVISED SHEET NO. 34.6
CANCELLING
ORIGINAL SHEET NO. 34.6

THE TOLEDO TELEPHONE CO., INC.

Schedule 13 (Continued)

Installation, Move and Change Charges (Continued)

PRESUBSCRIPTION (Continued)

2. IntraLATA (Continued)

e. (Continued)

- The non-recurring charge for an ILP PIC change is set forth in Section (2.f.) below.
- In instances where the end-user changes both the intraLATA and interLATA PIC to the same IC on the same order, only the interLATA PIC charge will apply.

f. PIC Change Charge Non-recurring

Per line or trunk \$15.00

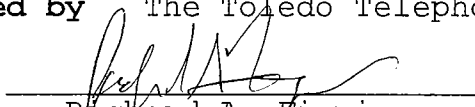
(I)

g. The Company will notify potential carriers thirty (30) days prior to the initial availability of presubscription in specific market areas. Carriers will have the option of participating in all market areas or in a specific market area.

Issued January 13, 1999

Effective ^{March 1, 1999} ~~February 13, 1999~~

Issued by The Toledo Telephone Co., Inc.

By 
Richard A. Finnigan

Title Attorney

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MAY 30 2003

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ORIGINAL

WN U-1

FIRST REVISION OF SHEET NO. 34.7
CANCELING ORIGINAL SHEET NO. 34.7

THE TOLEDO TELEPHONE CO., INC.

Schedule 13 (Continued)

Installation, Move and Change Charges (Continued)

PRESUBSCRIPTION (Continued)

3. Unauthorized PIC Change

If an IC requests a PIC and/or ILP PIC change on behalf of an end-user, and the end-user subsequently denies requesting the change, and the IC is unable to substantiate that the change order was verified as required under WAC 480-120-147, then:

(T)

- The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.
- The Unauthorized Presubscription Change Charge as set forth below will apply to the IC that requested the PIC change. This charge is applied in addition to the PIC change charge set forth in either Section 1.c. or Section 2.f., preceding, whichever is applicable. If both a PIC and an ILP PIC change are the result of a single unauthorized PIC change, only the charge from Section 1.c. will apply in addition to the charge set forth below.

Unauthorized PIC Change Charge

Non-Recurring

Per line or trunk

\$100.00

Issued: May 30, 2003

Effective: July 1, 2003

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

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MAY 26 1953

THE TOLEDO TELEPHONE CO., INC.

WASH. PUB. SERV. COMM.
For Commission's Receipt StampSCHEDULE 15**ORIGINAL**LINE EXTENSION SCHEDULE

Extensions of plant to serve new subscribers will be in accordance with the following:

1. The company will build at its own expense all extensions necessary to serve bona fide applicants located within the primary rate area.

2. Extensions within the suburban area will be constructed for bona fide prospective subscribers in accordance with the following:

(A) If no labor or materials are to be furnished by the applicant, he shall pay all costs of the extension in excess of $2\frac{1}{2}$ times the estimated annual exchange revenue. This charge may be demanded in advance of construction. No extension will be considered as coming under this rule where the total cost of the extension is greater than six times the estimated yearly exchange revenue.

Subsequent applicants requesting service on such an extension within three years after its establishment shall obtain in writing, from each and all of the original applicants, their successors or assigns, who made deficit payments on the extension under this rule, either

(a) A receipt acknowledging payment of a prorata share of the amount paid on the extension by the original applicants,

or

(b) A waiver of payment in lieu of receipt under (a) Provided, however, that when the cost of furnishing such service exceeds the investment required of the utility, then the connection will be treated as a new extension.

(B) If the applicant desires to contribute labor and materials, the extension will be constructed provided said applicant furnishes and sets the poles and installs the wire. The company will furnish all materials except the poles.

3. All extensions constructed in accordance with this schedule will be owned and maintained by the company.

4. All extensions constructed in accordance with this schedule must conform to the company's construction standards.

5. The company's lines will be located only along public roads.

Issued MAY 26 1953 Effective JUN 25 1953

Issued by The Toledo Telephone Co., Inc.

By Orville R. Russell Title Secretary-Treasurer

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DEC 18 2000

WASH. UT. & TRANS. COMM.

ORIGINAL

Second Revision of Sheet 35.1

Cancelling

WN U-1 First Revision of Sheet No. 35.1

THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 15 (Continued)

LINE EXTENSION SCHEDULE

6. The company will furnish, without expense to the subscriber, the service line to the subscriber's premises provided that it can be reached without setting poles. The expense of furnishing and setting all poles, and of all other materials past the first pole, will be borne by the subscriber.

7. When the Company attaches its facilities to foreign owned poles, in lieu of providing pole line construction, the construction charges applicable are the same as those which would have applied if pole lines had been constructed by the Company. The decision as to whether poles of other Companies are suitable for the attachment of the Company's facilities rests with the Company.


8. Extensions made to outside plant to serve tracts, mobile home parks, marinas, camping resorts, condominiums, timeshares or short subdivisions, where the short subdivision has five or more lots ("real estate"), shall be made on the basis of a special contract, based on actual costs, between the Company and the owner or subdivider of the real estate.

9. Line extensions to business Customers shall be charged the actual cost for extension.

(N)
|
(N)

Issued: December 18, 2000 Effective: January 18, 2001

Issued by: THE TOLEDO TELEPHONE CO., INC.

By:  Title: Attorney
Richard A. Finnigan

WN U-1 First Revised Sheet 35.2
Canceling Original Sheet 35.2

THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 15 (Continued)

LINE EXTENSION – BASIC RESIDENTIAL SERVICE

1. Applicability

(N) (D)

This portion of this Schedule applies to requests for extension of residential basic local exchange service where the application is completed and the application and any required payments have been received by the Company on or after October 4, 2008. This portion of this Schedule does not apply to the following:

(a) Requests for extension of residential basic local exchange service where the application is completed and the application and any required payments have been received by the Company prior to October 4, 2008;

(b) Applications for extension of service for business service;

(c) Applications for extension of service by residential customers for other than residential basic local exchange service, unless the Company chooses to treat such application as falling under this portion of this Schedule; or

(d) Applications from developers requesting service for developments.

(D)

For applications for extension of service that do not fall under this portion of this Schedule, the terms and conditions governing such application are found at Sheets 35 and 35.1.

2. Definitions

As used in this portion of this Schedule, the following terms shall have the definitions ascribed to them in WAC 480-120-071(1) and as may be clarified in this tariff: applicant, cost of service extension, developer, development, distribution plant, drop wire, extension of service, extraordinary cost, order date, premises, tariffed, temporary occupancy, and temporary service. A copy of WAC 480-120-071(1) is available upon request.

(N)

Issued: October 9, 2008

Effective: November 8, 2008

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

WN U-1 Original Sheet 35.3

THE TOLEDO TELEPHONE CO., INC.

(N)

SCHEDULE 15 (Continued)

LINE EXTENSION – BASIC RESIDENTIAL SERVICE (Continued)

3. General

1. The Company will furnish, install and maintain all facilities necessary to serve applicants or customers in accordance with the Company's lawful rates, terms and conditions, and with its established construction standards.

2. The type of construction (buried or aerial) is the prerogative of the Company, except where designated by law. If the applicant(s) chooses a different type of construction than that specified by the Company, the applicant(s) will be responsible for any additional cost.

3. The route will be determined by the Company. If the applicant(s) chooses a different route than that specified by the Company, the applicant(s) will be responsible for any additional cost.

4. Bills for construction charges are not to be construed as being bills for exchange or interexchange service.

5. The estimated cost of construction for a specific job will be provided to the applicant(s) requesting the construction. The estimated cost of construction will be in writing and will be good for thirty days after the Company provides a bill to the applicant(s).

6. Where the requested service location means that it is necessary or desirable to use private easements or rights-of-way, government rights-of-way, or both, to furnish service, the applicant or applicants may be required to provide or pay the cost of providing such items, including, but not limited to, related permit fees, in addition to any other applicable charges.

Issued: October 9, 2008

Effective: November 8, 2008

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

WNU-1 Substitute Original Sheet 35.4

THE TOLEDO TELEPHONE CO., INC.

(N)

SCHEDULE 15 (Continued)

LINE EXTENSION – BASIC RESIDENTIAL SERVICE (Continued)

4. Order Date

When the applicant (or applicants) completes and delivers the application for extension of service to the Company, the date the application and any required payments are received by the Company shall be considered the order date. The order date will be extended under three circumstances:

(a) Extension of service less than or equal to the allowance established under Section 5, below, where the Company determines that extraordinary costs exist for the extension of service and the Company has requested and been granted permission by the Commission to charge the applicant for the extraordinary costs of the extension of service;

(b) Extension of service greater than the allowance established under Section 5, below, where the Company determines the construction within the allowance of an extension which is longer than the distance within the allowance established under Section 5, below, involves extraordinary costs and the Company has requested and been granted permission by the Commission to charge the applicant for the extraordinary costs of the extension of service; or

(c) The Company conditions construction of the extension of service on completion of support structures, trenches, or both on the applicant's property.

In the case of (a) or (b), unless otherwise agreed by the Company and the applicant (for example, as to the creation of a payment plan), the Company will provide the applicant with a bill for the estimated cost of construction for the extension of service. The date the applicant meets the payment terms set forth with the bill for the estimated cost of the extension of service shall be the order date.

In the case of (c), the order date shall be the date the Company verifies that the applicant has installed the appropriate support structures, trenches, or both on the applicant's property in accordance with Company construction specifications.

Issued: October 9, 2008

Effective: November 8, 2008

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

WN U-1 Substitute Original Sheet 35.5

THE TOLEDO TELEPHONE CO., INC.

(N)

SCHEDULE 15 (Continued)

LINE EXTENSION – BASIC RESIDENTIAL SERVICE (Continued)

5. Allowance

The Company provides a one thousand foot allowance, or such greater allowance as the Company may establish from time-to-time, for extensions of service subject to the conditions set forth in this portion of this Schedule.

Multiple applications for a single extension of service or multiple applicants on a single application for an extension of service are permitted when the extension of service follows a single construction path. When there are multiple applicants for an extension of service or multiple applications received at the same time for an extension of service that follow a single construction path, the allowance may be aggregated by the number of applicants. For example, if there are two applicants, the current allowance becomes two thousand feet; provided, however, that multiple applicants that are on the same parcel or a parcel that has been divided for development purposes within the twelve (12) months preceding the application will be treated as a single application for purposes of calculation of the allowance.

6. Application Process

The applicant must complete the application form provided by the Company and submit it to the Company. The application form will be provided to the applicant within seven business days of the applicant's initial request for service. In the case of multiple applicants, each applicant must either file a separate application form or be separately identified on and sign a single form. Each applicant will be billed an equal portion of the applicable charges. Multiple applicants may agree to divide the bill among themselves in a ratio different from that billed so long as the Company receives full payment. Where there are no applicable charges for an extension of service, the applicant's request for service will serve as the completed application for extension of service.

Issued: October 9, 2008

Effective: November 8, 2008

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

WN U-1 Original Sheet 35.6

THE TOLEDO TELEPHONE CO., INC.

(N)

SCHEDULE 15 (Continued)

LINE EXTENSION – BASIC RESIDENTIAL SERVICE (Continued)

7. Construction Timeline

Under normal circumstances, the Company will construct the extension of service and provide residential basic local exchange service within thirteen months from the order date. There are three exceptions:

(a) When an extension of service includes costs or charges to be paid by the applicant or applicants, the Company will provide the applicant or applicants a bill for the estimated cost or charges within one hundred and twenty days of the date that the Company receives the application;

(b) When there are extraordinary costs for construction that the Company is authorized to receive (see Section 4, above), in which case the Company shall provide the applicant a bill for the estimated cost of construction as soon as practicable after receiving permission to recover the extraordinary costs; and

(c) If the applicant is a subsequent applicant and required to pay any charges associated with a previous extension of service as provided for in Section 10 following, the Company will provide the applicant a bill for the estimated cost of construction within one hundred and twenty days of the order date.

In the case of (a), (b) or (c), the extension of service will be completed within twelve months after the applicant or applicants return the application and meet the payment terms established by the Company at the time the bill for the estimated cost or charges is presented to the applicant or applicants, as applicable.

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By: Richard A. Finnigan

Title: Attorney

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THE TOLEDO TELEPHONE CO., INC.

(N)

SCHEDULE 15 (Continued)

LINE EXTENSION – BASIC RESIDENTIAL SERVICE (Continued)

7. Construction Timeline (Continued)

In addition to the three exceptions set forth above, completion of the extension of service may be delayed or extended due to delays in obtaining permits related to the extension of service or due to other causes beyond the control of the Company, such as, but not limited to: unavailability of equipment or supplies; civil police or military action, including national emergencies, riots, war, civil insurrections or acts of terrorism; fire, flood or other natural disaster; delays caused by an applicant, including failure to provide access to an applicant's premises; delays caused by local, state, federal or tribal governmental authorities; delays caused by third parties; or negligent or willful misconduct of customers, an applicant or third parties, including, but not limited to outages originating from introduction of a virus onto the Company's network. If such an event occurs, the Company shall inform the applicant or applicants of the estimated delay in the completion of the extension of service.

8. True Up of Costs of Extensions of Service

For an extension of service for which charges apply under this portion of this Schedule, the Company will determine the difference between the estimated cost that was billed to the applicant or applicants and the actual cost of construction of the extension of service. If the actual cost of construction of the extension of service is less than the estimated cost that was billed to the applicant or applicants, the Company will refund any overpayment. In the case of multiple applicants on an extension of service that follows a single construction path, the refund will be made on a prorata basis among the appropriate applicants. If the applicants have divided the bill among themselves in amounts different from the amounts billed, it is up to the applicants to reconcile any difference in refund. If the cost of construction of the extension of service exceeds the estimated cost that was billed to the applicant or applicants, the Company may bill, and the applicant or applicants shall pay, the reasonable additional costs up to ten percent of the estimate. In the case of multiple applicants on a single extension of service, the amounts shall be billed to the applicants on a prorata basis.

In every case of a refund or additional charges, the Company shall provide the applicant or applicants detailed construction costs showing any difference (whether in excess of the estimated cost of construction or below the estimated cost of construction).

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Title: Attorney

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(N)

SCHEDULE 15 (Continued)

LINE EXTENSION – BASIC RESIDENTIAL SERVICE (Continued)

9. Supporting Structures and Trenches

Construction of an extension of service is expressly conditioned upon the applicant completing construction of support structures, trenches, or both, on the applicant's property as determined by the Company. The applicant's responsibility extends from the applicant's property line to the applicant's premises. In the case of multiple applicants for an extension of service, each applicant is responsible for construction of support structures, trenches, or both, on that applicant's property. All such supporting structures must be placed in accordance with Company construction specifications provided to the applicant by the Company.

The applicant(s) has the option of providing the trench and support structure as determined by the Company, or may choose the Company, or a different company for the construction of the trench and structure. If the applicant(s) chooses the Company to dig the trench and provide the supporting structure, the applicant agrees to pay the Company all costs associated with the trench and supporting structure. Once support structures, trenches, or both have been constructed, the Company will provide drop wire to the applicant(s) at no charge.

Once constructed and in place, all supporting structures and drop wire will be maintained by the Company so long as service is provided by the Company to the applicant. If the Company stops providing service to the applicant, the Company will have no responsibility for maintenance of supporting structures and drop wire. To the extent that the Company provides support structures, such structures shall be owned by the Company.

In arranging for service under this portion of this Schedule, the applicant (or in the case of multiple applicants, each applicant) shall be deemed to have granted the Company and its employees, agents and contractors an easement for ingress and egress to and from the drop wire, supporting structures, trench and protector or NID for purposes of repair, maintenance, operation, replacement of said drop wire, supporting structures and trenches, along with the protector or NID.

Any cost incurred because of sharing an open trench or aerial structure on the applicant(s) private property with another utility, will be the responsibility of the applicant(s).

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THE TOLEDO TELEPHONE CO., INC.

(N)

SCHEDULE 15 (Continued)

LINE EXTENSION – BASIC RESIDENTIAL SERVICE (Continued)

10. Latecomer's Fees

If, within five years of the order date for an extension of service, a subsequent applicant's or applicants' seek(s) service which would be provided by means of the previous extension of service where the original applicant or applicants paid construction charges under this portion of this Schedule, then the subsequent applicant or applicants will pay a proportionate share of the original extension of service charges before the Company will provide service. However, if a subsequent applicant's service falls within the allowance established under Section 5 of this portion of this Schedule (or if multiple applicants, the aggregate allowance), then no amounts are due for the previous extension of service.

The Company will provide notice of the availability of a refund to the last known address of the original applicant or applicants. The notice will state the amount of refund available. To receive the refund, the prior applicant or applicants must request the refund within sixty days of the date of the notice. If a refund is not requested in a timely manner, then the amounts paid by the subsequent applicant or applicants shall be refunded to the payor(s).

Where a subsequent application involves an additional extension of service such that the original extension of service must be extended further to serve the subsequent applicant, this is an application for a new extension of service and no refund is to be paid to the prior applicant or applicants.

11. Temporary Service

Where an applicant requests temporary service, the allowance set forth under this portion of this Schedule does not apply and the applicant shall be billed for the full cost of the extension of service. The order date for the extension of temporary service shall be considered to be the date upon which the applicant or applicants for temporary service meet the payment conditions as contained in or provided with the bill for the estimated cost of construction. The true up provisions under Section 8, above, apply to the extension of service for a temporary service.

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(N)

SCHEDULE 15 (Continued)

LINE EXTENSION – BASIC RESIDENTIAL SERVICE (Continued)

12. Additional Notices

When the application form is provided to the applicant, the Company shall also provide a brief explanation of the extension of service rules. The explanation will include the possibility that the applicant will be required to contribute to the cost of a previously built extension that is less than five years old if a previously built extension is involved in providing service to the applicant.

When a bill for construction costs is delivered to an applicant, the Company shall also provide a notice of the right to be reimbursed for a portion of the cost of the extension of service by a subsequent applicant and the duty to keep the Company apprised of the applicant's current address.

13. Savings Clause

The Company may refuse to process an application for extension of service if the application is not in compliance with Commission rules, the terms and conditions of the Company's tariff, or both. The Company may also refuse to process an application for extension of service if any of the applicants are not in compliance with Commission rules, the terms and conditions of the Company's tariff, or both. In addition, the Company may decide not to process an application for extension of service or proceed with the extension of service if the Company determines that it is going to refuse service in accordance with WAC 480-120-061.

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By: Richard A. Finnigan

Title: Attorney

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WN U-1

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THE TOLEDO TELEPHONE CO., INC.

Schedule 17

DIRECTORY LISTINGS

Directory listings consist of essential information in the telephone directory or information records whereby telephone users may ascertain the telephone number of a listed subscriber station.

Each subscriber is entitled, without additional cost, to one listing in the alphabetical section of the directory. Extra listings and lines of information in the alphabetical section are subject to the utility's acceptance of the form thereof.

Rate Per Month:

Each additional listing or line of information \$0.25*

Each non-listed or non-published telephone number 0.50*

Each non-listed telephone number for a facsimile machine (N)
No charge* (N)

Conditions:

1. Non-listed telephone numbers are not listed in the telephone directory but may be obtained from Directory Assistance (Information). Non-published telephone numbers are neither listed in the telephone directory nor given out by Directory Assistance.
2. Subscribers to a non-listed or non-published telephone number will be required to retain the number until the first issuance of a directory in which a requested change may be published or until telephone service is discontinued.

* In addition, a service order charge from Schedule 13 would apply.

Issued April 12, 1991 Effective May 15, 1991

Issued by The Toledo Telephone Co., Inc.

By Richard A. Finnigan Title Attorney

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For Commission's Receipt Stamp

THE TOLEDO TELEPHONE CO., INC.

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SCHEDULE 20

TOLL RATE POINTS

<u>TOLL RATE POINT</u>	<u>EXCHANGE</u>	<u>USE RATE TO</u>	<u>V</u>	<u>H</u>	<u>(T)</u>
Toledo	Toledo	Toledo	6599	8955	

Issued JAN 28 1969 Effective MAR 1 1969

Issued by The Toledo Telephone Co., Inc.

By E. J. B. Bell Title President



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SCHEDULE 21TAX ADJUSTMENT SCHEDULE

The Company's rate schedules for telephone service furnished in Washington do not include any portion of municipal occupation or business taxes or charges. In order to reimburse the Company for such taxes or charges, amounts equivalent to such taxes or charges where now imposed, or which may hereafter be imposed, will be billed by the Company to its customers as set forth below.

APPLICABLE:

To all charges for telephone service rendered pursuant to this tariff within the jurisdiction imposing a tax or charge.

TAX ADJUSTMENT:

The rates and charges named in this tariff shall be proportionately increased by an adjustment equivalent to the amount of the tax or charge imposed by the jurisdiction and effective as listed below:

<u>Municipality</u>	<u>Ordinance No.</u>	<u>Effective Date</u>	<u>Tax</u>
Toledo	446	12/05/83	5%

Issued 2-1-84 Effective 4-1-84

Issued by The Toledo Telephone Co., Inc.

By Glenn R. Ramsey Title Vice President

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SCHEDULE 23

NETWORK ACCESS AND TOLL SERVICE

CONCURRENCE IN "WECA TARIFF":

By this reference thereto, The Toledo Telephone Co., Inc. (the "Company"), for the purpose of providing intrastate access service, hereby concurs in Washington Exchange Carrier Association Tariff WN U-2 filed with the Washington Utilities and Transportation Commission (the "WECA Tariff") as hereby modified under the heading "Modifications", and excepting therefrom those portions thereof set forth under the heading "Exceptions", and substituting therein the rates and charges set forth below under the heading "Substituted Rates and Charges". Except as otherwise provided herein, the regulations, terms, conditions, rates and charges applicable to the provision of Switch Access Service, Special Access Service and other miscellaneous services provided by the company to Intrastate Customers ("ICs") are the same as those in the WECA Tariff. The Company's provision of service as set forth in the WECA Tariff is specifically intended to provide exchange network access to ICs for their own use or in furnishing their authorized intrastate services to end users, and for operational purposes directly related to the furnishing of their authorized services, and no other. Operational purposes include testing and maintenance of circuits, demonstration and experimental services and spare services. Telephone exchange services required by the ICs for their individual administrative use are furnished under other applicable schedules of this tariff. The Company will determine whether the access rates and charges specified in the WECA Tariff (including the substitute rates and charges set forth in this schedule) or the rates and charges in other schedules of this tariff apply, based on the use of the facilities involved by ICs.

(T)
|
(T)

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(T)

(T)

Any reference to the "Contel Tariff" contained herein is inadvertent and shall be deemed to refer to the "WECA Tariff."

(N)
(N)

Issued December 1, 1994

Effective January 1, 1995

Issued by The Toledo Telephone Co., Inc.

By Richard A. Finnigan

Title Attorney

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WN U-1

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THE TOLEDO TELEPHONE CO., INC.

Schedule 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

Modifications:

All references to "Telephone Company" in the WECA Tariff shall be deemed to mean The Toledo Telephone Co., Inc., and all references in the WECA Tariff to "WN U-2" shall be deemed to read "WN U-1." (T)

Exceptions:

1. The rates and charges set forth in the sections of the Contel Tariff identified hereinbelow under the heading "Substituted Rates and Charges" shall not apply.
2. All offerings of service made by this concurrence are subject to the Company's ability to provide the service with existing facilities, or with such additional facilities as the Company may elect to provide.
3. References in the WECA Tariff to Section 6 with regard to Switched Access Service shall be deemed to refer to Section 5 of said tariff, unless the context otherwise requires. (T)
4. Notwithstanding any provision of WECA Tariff WN U-2 to the contrary, the rates and charges specified below for Local Transport Facility under Section 5.7.5 ("Minimum Monthly Usage Charge") and/or Section 5.8.1(A) ("Local Transport") shall apply per BHMC, per line or trunk, or per access minute, as indicated below, rather than per BHMC (line, trunk or access minute) per mile, and shall apply without regard to the application of any billing percentage ("BP") or interconnection point factor ("ICP Factor"). The said Local Transport Facility rates and charges apply based upon the company end office location at which the local transport facility originates or terminates. (T)

Any language contained in WECA Tariff WN U-2 pertaining to the calculation and application on a per mile basis of rate elements and/or rate sub-elements set forth in Section 5.7.7 and/or Section 5.8.1(A) shall not apply; provided, however, that, where appropriate, such language shall be deemed modified to the minimum extent necessary to render it consistent with the matters set forth in this Paragraph 4 and with the rates and charges specified below under Section 5.7.5 and/or Section 5.8.1(A), and such language shall apply as so modified. (T)

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By Richard A. Fannigan
Richard A. Fannigan

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

4. Each reference in the following sections of WECA Tariff WN U-2 to "Interim 800 Translation" shall be deemed to read "Interim NXX Translation": 4.2.8(A)(2)(f); 5.7.1(C)(2). (T)

5. Each reference in the following sections of WECA Tariff WN U-2 to "Interim 800 NXX codes" or "Interim 800 NXX code(s)" shall be deemed to read "Interim NXX code(s)": 4.2.8(A)(2)(f). (T)

6. Section 4.2 of WECA Tariff WN U-2 shall be deemed modified to read as follows: (T)

"4.2 Access Order

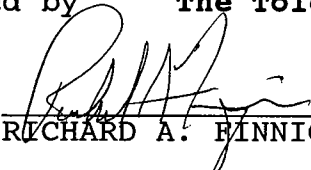
An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in 5. following,
- Special Access Services as set forth in 6. following, and
- Other Services as set forth in 4.1.2 preceding.

When placing an order for Access Service, the customer shall provide, at a minimum, the following information:

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By  Title Attorney
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03443

WN U-1
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 CANCELLING
 ORIGINAL SHEET NO. 46.1B

ORIGINAL (T)

THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

- For Feature Group A Switched Access Service, the customer shall specify the number of lines and the first point of switching (*i.e.*, dial tone office), the Local Transport options and Local Switching options desired. In addition, the customer shall specify whether the off-hook supervisory signalling is provided by the customer's equipment before the called party answers, or is forwarded by the customer's equipment when the called party answers. The customer shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.
- For Feature Group B Switched Access Service, the customer shall specify the number of trunks and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and Local Transport options and Local Switching options desired. The customer shall also specify for terminating only access minutes, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.

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By *Richard A. Finnigan* Title Attorney
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CANCELLING
ORIGINAL SHEET NO. 46.1C

ORIGINAL (T)

THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

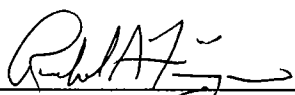
NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

- For Feature Group C and D Switched Access Service, the customer shall specify the number of busy hour minutes of capacity (BHMC) from the customer designated premises to the end office by Feature Group and by type of BHMC. This information is used to determine the number of transmission paths as set forth in 5.5.5 following. The customer then specifies the Local Transport, Local Switching and Interim NXX Translation options.
- Additionally, when Feature Group C or D Switched Access Service is ordered with the Interim NXX Translation optional feature, the customer shall specify the Service Access Code(s) (e.g., 900) and their associated NXX code(s) to be translated within the entire LATA or Market Area. The initial and subsequent orders to add, change, or delete Interim NXX Translation codes shall be placed separately or in combination with orders to change Feature Group C or D Switched Access BHMC or trunks. Customer assigned NXX codes which have not been ordered will be blocked.

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 ORIGINAL SHEET NO. 46.1D

ORIGINAL (T)

THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

- Orders for the Interim NXX Translation optional feature shall not be required until such time as a customer other than an MTS/WATS provider requests Interim NXX Translation of Service Access Codes. Upon receipt of such order, the Telephone Company shall notify the MTS/WATS provider(s) of the activation of the Interim NXX Translation Service for the Service Access Code. Following such initial activation, all customers are required to place orders for Interim NXX Translation of the Service Access Code and the Interim NXX Translation charge for the Service Access Code shall apply as set forth in 5.8.3 following.
- Customers other than an MTS/WATS provider may, at their option, order FGD by specifying the number of trunks desired between customer designated premises and an entry switch. When ordering by trunk quantities rather than BHMC quantities to an access tandem, the customer must also provide the Telephone Company an estimated of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements.

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

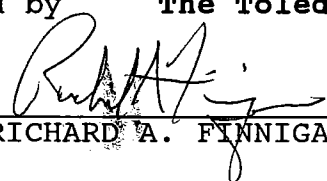
NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

- Special Access Service may be ordered for connection with FGC or FGD Switched Access Service at Telephone Company designated WATS Serving Offices (WSOs) for the provision of WATS or WATS-type Services and may be ordered separately by a customer other than the customer which orders the FGC or FGD Switched Access Service. For the Special Access Service the customer shall specify the customer designated premises at which the Special Access Service terminates, the type of line (i.e., originating, terminating, or two-way) and the type of Supervisory Signaling. When the optional screening, switching and/or recording functions are not provided at the customer serving wire center, Channel Mileage, as set forth in 6.2.1 following, must be ordered between that wire center and the nearest WSO where the screening, switching and/or recording functions can be provided. For all Special Access Services, the customer must specify the customer designated premises or hubs involved, the type of service (e.g., Voice Grade, High Capacity), the channel interface, technical specification package and options desired. For multipoint services, the channel interface at each customer

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

designated premises may, at the request of the customer, be different but all such interfaces shall be compatible.

- The BHMC may be determined by the customer in the following manner. For each day (8 a.m. to 11 p.m., Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 a.m. hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office the customer wishes to serve. These determinations thus establish forecasted BHMC for each end office."

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By Richard A. Finnigan Title Attorney
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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

7. 800 Data Base Access Service

(a) The following new definitions are added to Section 2.6 of WECA Tariff WN U-2:

(T)

"800 Service Management System

The term "800 Service Management System" (800 SMS) denotes the main operations support system used to create and update 800 service records in the national 800 data base.

800 Service Provider

The term "800 Service Provider" denotes a telecommunications company, including Exchange and Interexchange Carriers, that offers 800 Service to subscribers.

Query

The term "Query" denotes a request for specific information generated by a computer processor and sent to a data base, with a predefined set of responses expected.

Response

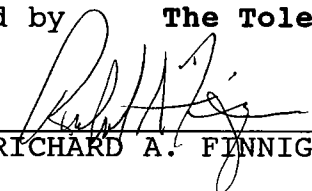
The term "Response" denotes one response from a set of predefined expected responses to a request for information contained in a query from a computer processor.

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By


RICHARD A. FINNIGAN

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Attorney

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SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

Responsible Organization (RESPORG)

The term "Responsible Organization" denotes the entity that is responsible for the management and administration of 800 Data Base Access Service records in the 800 Service Management System.

Service Switching Point (SSP)

The term "Service Switching Point" denotes a signal point equipped with the ability to halt call process, formulate and send a SS7 query to a remote location and route the call based on information contained in the response.

Signaling System 7 (SS7)

The term "Signaling System 7" denotes the signaling protocol used to transmit 800 Data Base queries and responses."

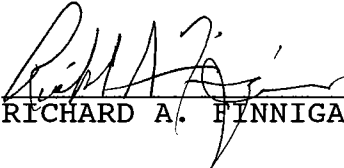
(b) Each reference in the following sections of WECA (T)
Tariff WN U-2 to "Interim 800 Translation service" shall be (T)
deemed to read "Interim NXX Translation service and/or 800
Data Base Access Service": 4.2.8(A).

(c) Each reference in the following sections of WECA (T)
Tariff WN U-2 to "Interim 800 Translation optional feature" (T)
shall be deemed to read "Interim NXX Translation optional
feature and/or 800 Data Base Access Service": 5.1.1(C);
5.2.3(A)(1).

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By 
RICHARD A. FINNIGAN

Title Attorney

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

(d) Each reference in the following sections of WECA (T)
Tariff WN U-2 to "Interim 800 traffic" or "interim 800 (T)
traffic" shall be deemed to read "Interim 800 traffic or
800 Data Base Access Service traffic": 5.2.3(A)(7);
5.2.4(A)(8). (T)

(e) The following new Section 4.2.9 is added to (T)
Section 4.2 of WECA Tariff WN U-2:

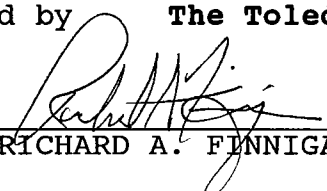
"4.2.9 800 Data Base Access Service

For 800 Data Base Access Service, as described in 5.1.2(C)(2) and 5.3.3(B) following, the customer must order FGC or FGD to those access tandems or end offices designated by the Telephone Company as Service Switching Points (SSP) for 800 Data Base Access Service. Direct trunk routes can only be provided from end offices equipped to query centralized data bases. All 800 Data Base Access Service traffic originating from end offices not equipped to provide SS7 signalling and routing require routing via an access tandem where SSP functionality is available."

(f) The first paragraph of Section 5.1.2(C)(1) of (T)
WECA Tariff WN U-2 is modified to read as follows:

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

"(1) Interim NXX Translation

The Interim NXX Translation rate elements provide for customer identification of non-data base calls dialed by end users in the 1+SAC+NXX-XXXX (e.g., 1+900+NXX+XXXX) format. The NXX codes are assigned to specific customers in conformance with the North American Numbering Plan (NANP). NXX code assignment(s) will be made by the Bellcore NANP Coordinator, or such other authority as the Federal Communications Commission may designate for such purpose. The Telephone Company will use the NXX code to identify the customer to whose point of termination the traffic is to be delivered (i.e., at appropriately equipped electronic end offices, access tandems or through contracted arrangements with other parties). It is then the responsibility of the customer to do any further translation the customer deems necessary and route the call. Customer assigned NXX codes which have not been ordered will be blocked."

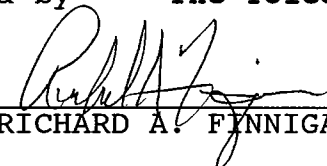
(g) The following new Section 5.1.2(C)(2) is added to Section 5.1.2(C) of WECA Tariff WN U-2:

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

"(2) 800 Data Base Access Service

800 Data Base Access Service is provided to all customers in conjunction with FGC and FGD switched access service. When a 1+800+NXX+XXXX call is originated by an end user, the Telephone Company will utilize the Signaling System 7 (SS7) network to query an 800 data base to identify the customer to whom the call is to be delivered and provide vertical features based on the dialed ten digits. If other necessary facilities and/or services (e.g., trunks to the Service Switching Point (SSP) initiating the query) have been ordered and installed, the call will then be routed to the identified customer over FGC or FGD switched access service.

A Basic Query or Vertical Feature Query charge, as set forth in 5.8.1(E)(1) following, is assessed for each query launched to the data base which identifies the customer to whom the call is to be delivered. The Basic Query provides the identification of the customer to whom the call is to be delivered and includes area of service routing which allows routing of 800 calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

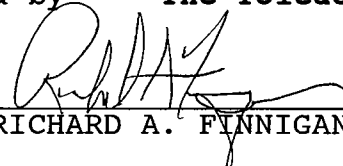
Feature Query provides the same customer identification as the basic query and vertical features which may include: (1) call validation (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 numbers; (3) alternate POTS translation (which allows subscribers to vary the routing of 800 calls based on factors such as time of day or place of origin of the call); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)). When POTS translation of 800 numbers is to be furnished, the 800 Data Base Access Service customer must provide to the 800 SMS the full ten-digit local exchange number (NPA-NXX-XXXX) to be associated with the 800 number. In all cases where 800 Data Base Access Service is to be utilized, the carrier to which the 800 call is to be delivered must be provided by the 800 Data Base Access Service customer to the 800 SMS.

The description and application of this charge with respect to Feature Group C or Feature Group D is as set forth in 5.7.1(D)(7) and 5.7.1(D) following."

(h) Section 5.2.3(B)(4) and Section 5.2.4(B)(4) of WECA Tariff WN U-2 shall each be deemed to read as follows: (T)

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

"(4) Chargeable Optional Features

(a) Interim NXX Translation (as set forth in 5.3.3(A) following)

(b) 800 Data Base Access Service (as set forth in 5.3.3(B) following)"

(i) Section 5.3.3(A) of WECA Tariff WN U-2 shall be deemed modified to read as follows: (T)

"(A) Interim NXX Translation

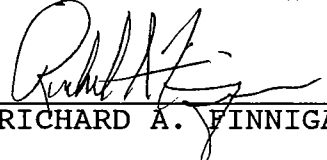
Interim NXX Translation optional feature is an originating offering utilizing trunk side Switched Access Service. The service provides a customer identification function based on the dialed non-data base SAC-NXX number (e.g., 900-NXX number).

When a 1+SAC+NXX-XXXX non-data base call is originated by an end user, the Telephone Company will perform the customer identification function based on the dialed digits to determine the customer location to which the call is to be routed. If the call originates from an end office switch not equipped to provide the customer identification function, the call will be routed to an office at which the function is available. Once the customer identification has been established, the

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

call will be routed to the customer. Calls originating from an end office switch at which the customer identification function is performed, but to which the customer has not ordered Interim NXX Translation, will be blocked.

The manner in which Interim NXX Translation is provided is dependent on the status of the end office from which the service is provided (*i.e.*, equipped with equal access capabilities or not equipped with equal access capabilities). When Interim NXX Translation is provided from an end office equipped with equal access capabilities, it will be provided in conjunction with FGD Switched Access Service. When Interim NXX Translation is provided from an end office not equipped with equal access capabilities, it will be provided in conjunction with FGC Switched Access Service."

(j) The following new Section 5.3.3(B) is added to Section 5.3.3 of WECA Tariff WN U-2:

(T)

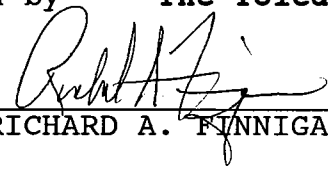
"(B) 800 Data Base Access Service

800 Data Base Access Service is provided with FGC and FGD switched access service. When a 1+800+NXX+XXXX call is originated by an end user, the Telephone Company will

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

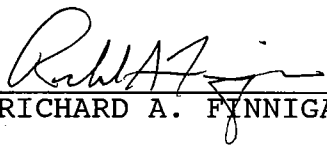
EXCEPTIONS (Continued):

utilize the Signaling System 7 (SS7) network to query an 800 data base to identify the customer to whom the call is to be delivered and provide vertical features based on the dialed ten digits. If other necessary facilities and/or services (e.g., trunks to the Service Switching Point (SSP) initiating the query) have been ordered and installed, the call will then be routed to the identified customer over FGC or FGD switched access service.

A Basic Query or Vertical Feature Query charge, as set forth in 5.8.1(E)(1) following, is assessed for each query launched to the data base which identifies the customer to whom the call is to be delivered. The Basic Query provides the identification of the customer to whom the call is to be delivered and includes area of service routing which allows routing of 800 calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides the same customer identification as the basic query and vertical features which may include: (1) cal validation (ensuring that calls originate from subscribed service areas);

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

- When 800 Data Base Access Service originates at an end office equipped with Service Switching Point (SSP) capability for querying centralized data bases, all such service will be provisioned from that end office.
- When 800 Data Base Access Service originates at an end office not equipped with SSP customer identification capability, the 800 call will be delivered to the access tandem on which the end office is homed and which is equipped with the SSP feature to query centralized data bases.

Query charges as set forth in 5.8.1(E) are in addition to those charges applicable for Feature Group C or Feature Group D switched access service."

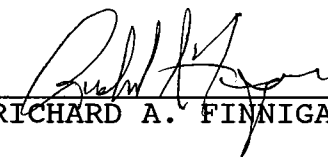
(k) The following new Section 5.7.1(D) (7) is added to Section 5.7.1(D) of WECA Tariff WN U-2:

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By 
RICHARD A. FINNIGAN

Title Attorney

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

"(7) 800 Data Base Access Service

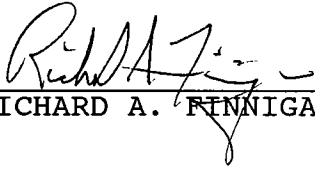
A Basic Query or Vertical Feature Query charge applies for each query that is launched to an 800 data base and identifies the customer to whom the call is to be delivered.

When Feature Group C or Feature Group D switched access service is used for the provision of 800 Data Base Access Service and the total minutes of use and/or count of queries can be determined for each customer at a tandem or SSP but cannot be determined by individual end office, an allocation method will be utilized to determine minutes of use and/or queries by end office and customer. For each end office a ratio will be developed and applied against the total minutes of use and/or count of queries for a given customer as determined by the tandem or SSP. These ratios will be developed by dividing the unidentified originating 800 minutes of use and/or queries at an end office by the total unidentified originating minutes of use and/or queries in all end offices subtending the tandem or SSP. For example, assume:

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THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 23 (Continued)

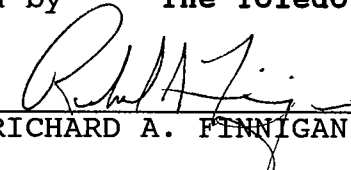
NETWORK ACCESS AND TOLL SERVICE

EXCEPTIONS (Continued):

- Three end offices (EO-1, EO-2 and EO-3) subtend a tandem
 - EO-1 measures 2,000 minutes of 800 use
 - EO-2 measures 3,000 minutes of 800 use
 - EO-3 measures 5,000 minutes of 800 use
 - 10,000 TOTAL
- The tandem delivers 800 usage to two customers:
 - IC-A has 4,000 minutes of use
 - IC-B has 6,000 minutes of use
- The allocation ratio for EO-1 is 20%
 - 2,000/10,000
- The minutes of use to be billed by EO-1 are
 - 800 to IC-A (20% x 4,000)
 - 1,200 to IC-B (20% x 6,000)
 - 2,000 TOTAL"

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THE TOLEDO TELEPHONE CO., INC.

Schedule 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

SUBSTITUTED RATES AND CHARGES:

The rates and charges set forth hereinbelow shall apply in lieu of the corresponding rates and charges set forth in the sections of the WECA Tariff identified hereinbelow. For any rate element or rate sub-element not listed below the rates and charges set forth in the WECA Tariff shall apply.

(T)

(T)

<u>WECA Tariff Section</u>	<u>Description</u>	<u>Substitute Rate or Charge</u>	
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(T)

SWITCHED ACCESS SERVICE

Minimum Monthly Usage Charge (MMUC)

5.7.5	for Premium FGC or FGD, etc., per BHMC		
	Local Transport Termination,	\$ 1.28	
	Local Transport Facility	\$ 0.2118	
	for Transitional (non-premium) FGC, etc., per BHMC		
	Local Transport Termination	\$ 0.64	
	Local Transport Facility	\$ 0.1061	
	for Premium FGA, FGB, or FGD [FGD only when ordered on a per trunk basis], etc., per line or trunk		
	Local Transport Termination	\$ 38.40	
	Local Transport Facility	\$ 6.36	

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THE TOLEDO TELEPHONE CO., INC.

Schedule 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

SUBSTITUTED RATES AND CHARGES (Continued):

<u>WECA Tariff Section</u>	<u>Description</u>	<u>Substitute Rate or Charge</u>
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SWITCHED ACCESS SERVICE (Continued)

Minimum Monthly Usage
Charge (MMUC) (Continued)

5.7.5 (Continued)	for Transitional (non-premium) FGA or FGB, etc., per line or trunk	
	Local Transport Termination,	\$19.20
	Local Transport Facility	\$ 3.18

Local Transport

5.8.1 (A) (1)	<u>Premium</u>	
	Termination, per access minute	\$ 0.0128
	Facility, per access minute	\$ 0.00219

(D)

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By Richard A. Finnigan

Title Attorney

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FOURTH REVISED SHEET NO. 46.4

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Schedule 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

SUBSTITUTED RATES AND CHARGES (Continued):

<u>WECA Tariff Section</u>	<u>Description</u>	<u>Substitute Rate or Charge</u>	
<u>SWITCHED ACCESS SERVICE</u> (Continued)			
<u>Local Switching</u>			
5.8.2(A)	<u>Premium</u>		(D)
	LS2, per access minute	\$ 0.0206	(D)
<u>Line Terminations</u>			
5.8.2(B) (1)	Common Line and Special Access Service Terminations, <u>etc.</u> , per access minute		
	Premium	\$ 0.0237	(D)
<u>Intercept</u>			
5.8.2(C)	Per 100 access minutes		
	Premium	\$ 0.0158	(D)
<u>Directory Assistance Information Surcharge</u>			
5.8.2(D)	Per 100 access minutes		
	Premium	\$ 0.0398	(D)

Issued March 15, 1999 **Effective** April 15, 1999

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Schedule 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

SUBSTITUTED RATES AND CHARGES (Continued):

<u>WECA Tariff Section</u>	<u>Description</u>	<u>Substitute Rate or Charge</u>
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SWITCHED ACCESS SERVICE (Continued)

The following rates are included pursuant to General Order No. R-450 in Docket No. UT-970325 and WAC 480-120-540. The following rates shall apply to the Switched Access Service furnished by The Toledo Telephone Co., Inc. pursuant to this schedule and are in addition to the rates otherwise set forth in this schedule:

Interim Premium Access Rate (credit)

Per Premium Access minute of use:

- Terminating	(\$0.034737)
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Interim Universal Service Fund Rate

Per Premium Access minute of use:

- Terminating	\$0.034737
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Issued March 15, 1999

Effective April 15, 1999

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By Richard A. Finnigan

Title Attorney

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THE TOLEDO TELEPHONE CO., INC.

Schedule 23 (Continued)
NETWORK ACCESS AND TOLL SERVICE

SUBSTITUTED RATES AND CHARGES (Continued):

<u>WECA Tariff Section</u>	<u>Description</u>	<u>Substitute Rate or Charge</u>
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SWITCHED ACCESS SERVICE (Continued)

Interim 800 Translation
 Optional Feature

5.8.3	Monthly Charge Per Call Nonrecurring Charge Per Order, Per Telephone Company per LATA or Market Area	NONE \$192.21
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SPECIAL ACCESS SERVICE

Metallic Service

6.3.5(A)	Channel Termination Per Termination Monthly Rate Nonrecurring Charge	\$22.11 (I) \$289.00 (I)
6.3.5(B)	Channel Mileage	
6.3.5(B)(1)	Facility, per mile Monthly Rate	\$31.82 (I)
6.3.5(B)(2)	Termination, per Termination Monthly Rate	\$2.22 (I)

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By: Richard A. Finnigan

Title: Attorney

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SECOND REVISED SHEET NO. 46.6
 CANCELING FIRST REVISED SHEET NO. 46.6

THE TOLEDO TELEPHONE CO., INC.

Schedule 23 (Continued)
NETWORK ACCESS AND TOLL SERVICE

SUBSTITUTED RATES AND CHARGES (Continued):

<u>WECA Tariff Section</u>	<u>Description</u>	<u>Substitute Rate or Charge</u>
<u>SPECIAL ACCESS SERVICE (Continued)</u>		
<u>Voice Grade Service</u>		
6.5.5(A)	Channel Termination Per Termination Two-Wire	
	Monthly Rate	\$37.14 (I)
	Nonrecurring Charge	\$289.00 (I)
	Four-Wire	
	Monthly Rate	\$59.43 (I)
	Nonrecurring Charge	\$289.00 (I)
6.5.5(B)	Channel Mileage	
6.5.5(B)(1)	Facility, per mile Monthly Rate	\$2.65 (I)
6.5.5(B)(2)	Termination, per Termination Monthly Rate	\$26.58 (I)
<u>Program Audio Service</u>		
6.6.5(A)	Channel Termination Per Termination 200 to 3500 Hz	
	Monthly Rate	\$39.36 (I)
	Daily Rate	\$3.94 (I)
	Nonrecurring Charge	
	Monthly	\$289.00 (R)
	Daily	\$289.00 (R)

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Effective: January 1, 2006

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

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THE TOLEDO TELEPHONE CO., INC.

Schedule 23 (Continued)
NETWORK ACCESS AND TOLL SERVICE

SUBSTITUTED RATES AND CHARGES (Continued):

<u>WECA Tariff Section</u>	<u>Description</u>	<u>Substitute Rate or Charge</u>
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SPECIAL ACCESS SERVICE (Continued)

Program Audio Service (Continued)

6.6.5(B)(1)	Channel Mileage Facility Per Mile 200 to 3500 Hz	
	Monthly Rate	\$2.65 (I)
	Daily Rate	\$0.27 (I)

6.6.5(B)(2)	Channel Mileage Termination Per Termination 200 to 3500 Hz	
	Monthly Rate	\$26.58 (I)
	Daily Rate	\$2.66 (I)

Digital Data Service

6.8.5(A)	Channel Termination Per Termination 2.4 kbps	
	Monthly Rate	\$68.54 (R)
	Nonrecurring Charge	\$288.00 (R)
	4.8 kbps	
	Monthly Rate	\$68.54 (R)
	Nonrecurring Charge	\$288.00 (R)
	9.6 kbps	
	Monthly Rate	\$68.54 (R)
	Nonrecurring Charge	\$288.00 (R)

Issued: December 1, 2005

Effective: January 1, 2006

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By: Richard A. Finnigan

Title: Attorney

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THE TOLEDO TELEPHONE CO., INC.

Schedule 23 (Continued)
NETWORK ACCESS AND TOLL SERVICE

SUBSTITUTED RATES AND CHARGES (Continued):

<u>WECA Tariff Section</u>	<u>Description</u>	<u>Substitute Rate or Charge</u>
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SPECIAL ACCESS SERVICE (Continued)

Digital Data Service (Continued)

6.8.5(B)(1)	Channel Mileage Facility Per Mile	
	2.4 kbps	
	Monthly Rate	\$2.51 (I)
	4.8 kbps	
	Monthly Rate	\$2.51 (I)
	9.6 kbps	
	Monthly Rate	\$2.51 (I)
6.8.5(B)(2)	Channel Mileage Facility Per Termination	
	2.4 kbps	
	Monthly Rate	\$25.26 (I)
	4.8 kbps	
	Monthly Rate	\$25.26 (I)
	9.6 kbps	
	Monthly Rate	\$25.26 (I)

Issued: December 1, 2005

Effective: January 1, 2006

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SCHEDULE 23 (Continued)

NETWORK ACCESS AND TOLL SERVICE

SUBSTITUTED RATES AND CHARGES (Continued):

<u>WECA Tariff Section</u>	<u>Description</u>	<u>Substitute Rate or Charge</u>
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BILLING AND COLLECTION SERVICE (Continued)

Message Billing Service

Section 7.

The provisions of Section 7 of the WECA Tariff WN U-2 and all of the subsections thereof relating to Billing and Collecting Services, shall not apply. The Company shall provide billing and collection services applicable to Network Access Service in accordance with Appendix A annexed hereto and by reference incorporated herein as though fully set forth herein, modified as follows:

1. The term "intrastate" shall be substituted for the term "interstate" throughout Appendix A except where the term "interstate" appears in Section 3.5 and references thereto;
2. All references to "Exchange Carriers Association (ECA) Tariff FCC No. 1" shall be deemed to read "Washington Exchange Carrier Association Tariff WN U-2"; and
3. All references to "the Telephone Company" shall mean The Toledo Telephone Co., Inc.

(D)

Issued: May 23, 2003

Effective: July 1, 2003

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

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WN U-1

1st Revised Sheet No. 46.14 Cancelling

ORIGINAL SHEET NO. 46.14

THE TOLEDO TELEPHONE CO., INC.

Schedule 23 (Continued)

Network Access and Toll Service

EXCEPTIONS (Continued)

8. Dialing Parity Service

a. The Company provides intraLATA dialing parity under a plan approved by the Commission. A copy of the Commission approved plan is available upon request. (T)

b. The following dialing parity surcharge applies to all access minutes of use (both originating and terminating) and shall expire December 31, 2001. (T)

Per Access Minute of Use \$0.006942

c. The PIC change charge set forth in WECA Tariff WN U-2 shall not apply. (N)
|
(N)

Issued January 13, 1999

Effective ^{March 1} ~~February 13~~, 1999 ^{RAF}

Issued by The Toledo Telephone Co., Inc.

By Richard A. Finnigan

Title Attorney

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FOURTH REVISED SHEET NO. 50

CANCELLING

THIRD REVISED SHEET NO. 50

THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 30

WASHINGTON TELEPHONE ASSISTANCE PROGRAM

The Company participates in and offers to eligible subscribers the Washington Telephone Assistance Program ("WTAP").* The Company applies to switched access lines within its exchange areas the excise tax described in the WTAP. (C)

Subscribers eligible to participate in the WTAP and, beginning October 1, 2000, certain additional eligible subscribers who participate in certain programs of the United States Department of the Interior, Bureau of Indian Affairs, may also be eligible for the Lifeline local service offering ("Lifeline service") and Link Up program.** Within the service area(s) for which the Company is designated as an "eligible telecommunications carrier" in accordance with Subpart C of Part 54 to Title 47, Code of Federal Regulations, the Company offers to "qualifying low-income consumers," as defined in Subpart E of Part 54 of Title 47, Code of Federal Regulations, "Lifeline" and "Link Up", each as defined in the said Subpart E. However, the

* WTAP is established by Chapter 229, Washington Laws of 1987, as amended by Chapter 170, Washington Laws of 1993, and Chapter 480-122 of the Washington Administrative Code. To the extent applicable, Chapter 229, Washington Laws of 1987, as amended by Chapter 170, Washington Laws of 1990, and as further amended by Chapter 249, Washington Laws of 1993, and Chapter 480-122 of the Washington Administrative Code are by this reference incorporated herein as though fully set forth, and copies thereof are on file and available for inspection in the Company's business office(s).

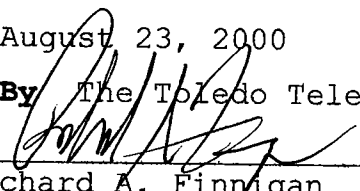
** Lifeline service and the Link Up program are established under the Federal Communications Commission's Report and Order (FCC 97-157) and Twelfth Report and Order, Memorandum Opinion and Order, and Further Notice of Proposed Rulemaking (FCC 00-208), both in CC Docket No. 96-45, and Subpart E of Part 54 of Title 47, Code of Federal Regulation. (C)

Issued August 23, 2000

Effective September 23, 2000

Issued By The Toledo Telephone Co., Inc.

By


Richard A. Finnigan

Title Attorney

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WN U-1

ORIGINAL SHEET NO. 50.1

THE TOLEDO TELEPHONE CO., INC.

SCHEDULE 30 - (Cont.)

(N)

Company's offering of Lifeline service includes "toll limitation" only in the form of "toll blocking" (and not "toll control"), as those terms are defined in the said Subpart E. "Toll blocking", as so defined, is available with respect to Company-provided Lifeline service at no Company charge to the subscriber to such Lifeline service. "Toll blocking" may not result in the blocking of collect calls to the subscriber's telephone line or the blocking of calls billed from another location to the subscriber's telephone line.

Lifeline service is a retail local service offering that is available only to qualifying low-income consumers and for which qualifying low-income consumers pay charges that have been reduced in certain respects. Under the Link Up program, qualifying low-income consumers (1) may receive a reduction in the Company's customary charge for commencing telecommunications service for qualifying connections at qualifying locations and (2) may have a deferred schedule for payment of qualifying charges assessed by the Company for commencing such service. In addition, commencing October 1, 2000, for qualifying low-income consumers who are living on "Tribal lands," as defined in subsections 20.1(r) and 20.1(v) of Title 25, Code of Federal Regulations (or successor provisions thereto), the Lifeline service rate and the reduction off of the Company's customary charge for commencing telecommunications service at qualifying locations is each further reduced in accordance with Subpart E of Part 54 of Title 47, Code of Federal Regulation.

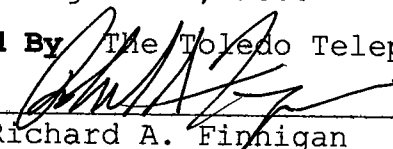
The Company's offering of Lifeline service is subject to the Administrator of the federal Lifeline program having certified that the Company's Lifeline plan satisfies the criteria set out in Subpart E of Part 54 of Title 47, Code of Federal Regulations. See 47 C.F.R. § 54.401(d).

Issued August 23, 2000

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By


Richard A. Finnigan

Title Attorney

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FOURTH REVISED SHEET NO. 51
CANCELING THIRD REVISED SHEET NO. 51

THE TOLEDO TELEPHONE CO., INC.

Schedule 31

CUSTOM CALLING SERVICE

Availability:

Custom Calling Service will be provided only where facilities are available and operating conditions permit. Custom Calling Service will be available only to subscribers to individual line service who have station sets capable of touch calling as opposed to rotary or pulse calling.

Rates*:

The Custom Calling Features listed below are available upon customer request, without charge, subject to conditions of availability.

Custom Calling Features:

Voice Mail Box (Basic)	Call Forwarding	(T)
Call Waiting	Call Forwarding, Busy Line	
Speed Calling – 8 numbers	Call Forwarding, Don't	
Three-way Calling	Answer	
Warm Line		

* The rates are in addition to those for the class, grade and type of service with which it is associated.

(D)
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(D)

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By: Richard A. Finnigan

Title: Attorney

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THE TOLEDO TELEPHONE CO., INC.

Schedule 31 (Cont'd.)

CUSTOM CALLING SERVICE (Cont'd.)

Rates* (Cont'd.):

<u>Service</u>	<u>Rate Per Month</u>
Preferred Line - One Additional Number	\$3.00
Preferred Line - Two Additional Numbers	\$5.00
Speed Calling - 30 Numbers	\$1.50
Toll Control with PIN	\$2.00
Transfer	\$0.50

(N)
|
(N)

Conditions:

1. The installation, move and change charges of Schedule 13 shall not apply to service ordered under this schedule. However, for other than the initial selection of custom calling features, when service is ordered under this schedule a \$25.00 non-recurring charge shall apply.
2. On all Call Forwarding services, any message toll charges incurred in the transfer are the responsibility of the customer.

(K)*
|
(K)

* Material moved to Sheets 51.2 and 51.3.

(N)

Issued November 7, 1995

Effective December 8, 1995

Issued by The Toledo Telephone Co., Inc.

By Richard A. Finnigan
Richard A. Finnigan

Title Attorney

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SECOND REVISED SHEET NO. 51.2
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FIRST REVISED SHEET NO. 51.2

THE TOLEDO TELEPHONE CO., INC.

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Schedule 31 (Cont'd.)

CUSTOM CALLING SERVICE (Cont'd.)

Definitions:

CALL FORWARDING

Provides for the transfer of incoming calls to another telephone by dialing a code and the telephone number to which the calls are to be transferred. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding feature.

(K) *(M) **

CALL FORWARDING, BUSY LINE

This service allows the customer to forward incoming calls to a predetermined telephone number while their line is busy. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding feature.

(N)

CALL FORWARDING, DON'T ANSWER

This service allows the customer to forward incoming calls to a predetermined telephone number after a certain number of rings. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding feature.

(K) (M) (N)

- * Material moved to Sheets 51.3 and 51.4
- ** Material moved from Sheet 51.1

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By Richard A. Finnigan

Title Attorney

WN U-1

ORIGINAL SHEET NO. 51.3

THE TOLEDO TELEPHONE CO., INC.

Schedule 31 (Cont'd.)

CUSTOM CALLING SERVICE (Cont'd.)

Definitions (Cont'd.):

CALL WAITING

This service provides a tone to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through switch-hook operation. This feature is not available on trunk-hunting central office lines.

(M) *
|
(T)
|
(M)

PREFERRED LINE

An additional feature to basic exchange service offering one or two additional number(s) which is billed to the primary exchange access line number.

(M) **
|
(T)
|
(T) (M)

SPEED CALLING - 8 NUMBER

A service that allows a customer to assign and dial abbreviated codes to frequently-called numbers. The service is 8 numbers.

(T) (M) *
|
(T)
|
(M)

SPEED CALLING - 30 NUMBERS

This service allows the customer to assign and dial abbreviated codes to frequently called numbers. The service is 30 numbers.

THREE-WAY CALLING

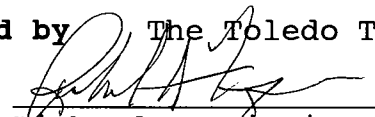
A feature providing the capability to add a third party to an existing conversation.

(M) **
|
(M)

* Material moved from Sheet 51.1
** Material moved from Sheet 51.2

Issued November 7, 1995 Effective December 8, 1995

Issued by The Toledo Telephone Co., Inc.

By 
Richard A. Finnigan

Title Attorney

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ORIGINAL

3007126

Schedule 31 (Cont'd.)

CUSTOM CALLING SERVICE (Cont'd.)

Definitions (Cont'd.):

TOLL CONTROL WITH PIN

This service allows customers to make long distance calls only by first entering a personalized identification code.

TRANSFER

This service allows a customer to receive a call and then transfer it to another directory number. Any message toll charges incurred in the transfer are the responsibility of the customer.

VOICE MAIL BOX (BASIC)

Consists of telephone call answering with a maximum greeting length of one (1) minute, maximum message length of one (1) minute, message storage of up to ten (10) messages with a maximum unplayed retention of seven (7) days and maximum played message retention of two (2) days. Additional voice mail services and enhancements are not included.

(M)*

WARM LINE

Allows a residential customer to establish a switched connection to a predetermined number if the customer does not dial a number within fourteen (14) seconds after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment. The connection to the predetermined number associated with Warm Line cannot be changed except by the Company through a Service Order and, if more than one change is made within twelve calendar months, payment of a Service Order charge.

(M)

* Material moved from Sheet 51.2

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By Richard A. Finnigan
Richard A. Finnigan

Title Attorney

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FIRST REVISED SHEET NO. 52 CANCELING
ORIGINAL SHEET NO. 52

THE TOLEDO TELEPHONE CO., INC.

ORIGINAL

Schedule 32

BUSY VERIFICATION SERVICE

(Reserved for future use)

(D)

(D)

Issued April 12, 1991 Effective May 15, 1991

Issued by Richard A. Finnigan The Toledo Telephone Co., Inc.

By Richard A. Finnigan Title Attorney

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Effective: September 17, 2004

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Title: Attorney

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CANCELING FIRST REVISED SHEET NO. 57

THE TOLEDO TELEPHONE CO., INC.

(N)

SCHEDULE NO. 34

DIRECTORY ASSISTANCE SERVICE

1. DESCRIPTION

Directory Assistance Service provides the calling party with:

- A. Telephone Numbers available from the calling party's Directory Assistance operator provided through the long distance company chosen by the calling party or by dialing 411. 411 and (360) 555-1212 directory information are provided through an affiliate of the Company, Toledo Telenet Long Distance Company.
- B. Information that the subscriber has requested the number not to be given out to the public.
- C. Information that the name requested does not appear on the records.

2. RATES

Rates are assessed by the Directory Assistance operator at rates established by that company. 411 and (360) 555-1212 service provided through Toledo Telenet Long Distance Company includes one free call per month allowance.

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Effective: September 17, 2004

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By: Richard A. Finnigan

Title: Attorney

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MAY - 9 1997

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970798

THE TOLEDO TELEPHONE CO., INC.

(D)

(D)

Issued May 9, 1997

Effective June 10, 1997

Issued by The Toledo Telephone Company, Inc.

By 
Richard A. Flahigan

Title Attorney

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THE TOLEDO TELEPHONE CO., INC.

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THE TOLEDO TELEPHONE CO., INC.

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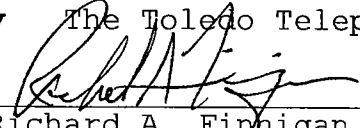
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Issued May 9, 1997

Effective June 10, 1997

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By 
Richard A. Finnigan

Title Attorney

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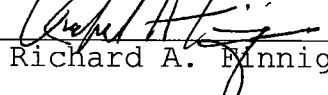
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Issued May 9, 1997

Effective June 10, 1997

Issued by The Toledo Telephone Company, Inc.

By 
Richard A. Finnigan

Title Attorney

WN U-1

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THE TOLEDO TELEPHONE CO., INC.

Schedule 35

ADVANCED CALLING SERVICES

I. DESCRIPTION

Advanced Calling Services provide special calling features to residence and business exchange access lines. The features available are: Anonymous Call Rejection, Call Trace, Call Screening/Selective Call Rejection, Calling Number Delivery, Calling Number Delivery Blocking, Auto Callback/Repeat Dialing, Last Call Return/Auto Recall, Priority Ringing/Distinctive Ringing, Selective Call Acceptance, Selective Call Forwarding and Simultaneous Ringing.

(D)
(T)

Advanced Calling Services are provided only where facilities are available and operating conditions permit.

Issued: December 29, 2006

Effective: February 1, 2007

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

Schedule 35 (Cont'd.)

ADVANCED CALLING SERVICES (Cont'd.)

II. DEFINITIONS

ANONYMOUS CALL REJECTION

*77 Activation/*87 Deactivation

While this feature is activated the customer will reject calls from callers "CND Blocking" their number. Customer will receive calls from non-SS7 and normal SS7 callers.

CALL TRACE

*57 Activation

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for action. The customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

CALL SCREENING OR SELECTIVE CALL REJECTION

*80 Activate Menu Administration

Allows a customer to reject calls from callers who are on their pre-determined list. This list can be administered by the customer from their phone and can be activated or deactivated at their own discretion.

CALLING NUMBER DELIVERY OR CALLER ID

Allows for the automatic delivery of a calling party's telephone number (including non-published and non-listed telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer-provided equipment.

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By Richard A. Finnigan
Richard A. Finnigan

Title Attorney

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CANCELING ORIGINAL SHEET NO. 64

THE TOLEDO TELEPHONE CO., INC.

Schedule 35 (Cont'd.)

ADVANCED CALLING SERVICES (Cont'd.)

II. DEFINITIONS (Cont'd.)

CALLING NUMBER DELIVERY BLOCKING OR CALLER ID BLOCKING

*67 Activation

Allows a customer to block sending their number to a called party by dialing the code *67 then the number of whom they are calling. This service may only be effective for intraLATA calling.

AUTO CALLBACK OR REPEAT DIALING

*66 Activation/*86 Deactivation

Allows a customer to dial a code (*66) that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available.

LAST CALL RETURN OR AUTO RECALL

*69 Activation/*89 Deactivation

Allows a customer to dial a code (*69) and hear a recording of the number of the last incoming call, whether the call was answered or not. The customer can then press 1 to dial this number. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

(D)

(D)

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Effective: February 1, 2007

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By: Richard A. Finnigan

Title: Attorney

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ORIGINAL
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Schedule 35 (Cont'd.)

ADVANCED CALLING SERVICES (Cont'd.)

II. DEFINITIONS (Cont'd.)

PRIORITY RINGING/DISTINCTIVE RINGING

Allows a customer to assign a maximum of thirty-six (36) callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location when calls are received from callers' telephone numbers on that list.

SELECTIVE CALL ACCEPTANCE

*84 Activate Menu Administration

Allows customers to define a list of calling directory numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted directory numbers as desired.

SELECTIVE CALL FORWARDING

*83 Activate Menu Administration

Allows a customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally. This list can be administered by the customer from their phone and can be activated or deactivated at their discretion.

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Effective January 15, 1997

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By Richard A. Finnigan
Richard A. Finnigan

Title Attorney

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ORIGINAL SHEET NO. 65.1

THE TOLEDO TELEPHONE CO., INC.

Schedule 35 (Cont'd.)

(N)

ADVANCED CALLING SERVICES (Cont'd.)

II. DEFINITIONS (Cont'd.)

SIMULTANEOUS RINGING

This service provides a way for customers to configure additional numbers (up to a maximum of 32) which will ring as well as the customer's main number, any of which can answer the call. The service always rings the customer's primary number. The customer may also configure one or more additional numbers that will ring simultaneously. For example, the customer could configure calls to their home phone number to also ring their mobile phone or configure calls to their business line to also ring at their home phone number.

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Title: Attorney

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THE TOLEDO TELEPHONE CO., INC.

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ORIGINAL
961489

Schedule 35 (Cont'd.)

ADVANCED CALLING SERVICES (Cont'd.)

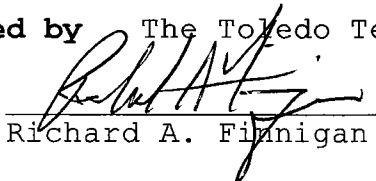
III. CONDITIONS

1. Any customer using a measured service type of line, including measured EAS service, will incur a usage charge on any call using any type of Call Forwarding or Last Call Return/Auto Recall features.
2. Advanced Calling Services will be provided where technically and/or economically feasible and are furnished only in central office areas where facilities permit, as determined by the Company.
3. The Company cannot guarantee that Calling Number Delivery Blocking will be successful. The Company shall not be liable for any damages, whether direct, consequential, incidental or special. The sole liability of the Company due to errors, omissions or mistakes shall be to refund the nonrecurring charge, if any was assessed.
4. Advanced Calling Services are not available for Public or Semi-Public Service.

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Effective January 15, 1997

Issued by The Toledo Telephone Company, Inc.

By 
Richard A. Finnigan

Title Attorney

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CANCELING SUBSTITUTE FIRST REVISED SHEET NO. 67

THE TOLEDO TELEPHONE CO., INC.

Schedule 35 (Cont'd.)
ADVANCED CALLING SERVICES (Cont'd.)

IV. RATES*

<u>Advanced Calling Service</u>	<u>Monthly Rate**</u>	
Calling Number Delivery or Caller ID	\$7.00	
Calling Number Delivery Blocking or Caller ID Blocking	No charge	
Call Trace (per activation)***	\$1.50	
Simultaneous Ringing	\$1.00	(N) (D)

The rate is \$1.75 per month for any one of the following features: Anonymous Call Rejection; Call Screening or Selective Call Rejection; Auto Callback or Repeat Dialing; Last Call Return or Auto Recall; Priority Ringing/Distinctive Ringing; Selective Call Acceptance; or Selective Call Forwarding. The charge for each additional feature ordered is:

\$1.50 for the second,
\$1.25 for the third,
\$1.00 for the fourth,
\$0.75 for the fifth,
\$0.50 for the sixth.

For example: If a customer orders all six features, they will receive a \$6.75 charge per month.

*The rates are in addition to those for the class, grade and type of service with which Advanced Calling Service is associated.

**Except as otherwise set out in this Schedule, the nonrecurring charges of Schedule 13 apply.

***Call supervision applies and any carrier charges will be assessed in addition to the rates stated on this Schedule.

Issued: December 29, 2006

Effective: February 1, 2007

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Richard A. Finnigan

Title: Attorney

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ORIGINAL SHEET NO. 70

THE TOLEDO TELEPHONE CO., INC.

Schedule 36

PAYPHONE SERVICE

A. GENERAL

Payphone Service is available to Payphone Service Providers.

B. DEFINITIONS

1. Billed Number Screening - allows the customer to identify to the Company that they will not accept any Third-number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third-number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third-number billed calls, collect calls, or both.

2. Payphone - The term "Payphone" means a coin or coinless instrument provided in a public place where Payphone Service Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third party billing the call, or (4) calling collect.

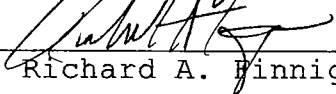
3. Payphone Service Provider - The term "Payphone Service Provider" means an entity that provides telecommunications service by a Payphone connected to the public switched telecommunications network through Payphone Service ordered from this Schedule and is sometimes referred to in this Schedule as "Customer".

BY AUTH. OF ORDER OF WASH. UTILITIES & TRANSPORTATION COMM., DOCKET NO. UT-970066

Issued January 15, 1997

Effective April 15, 1997

Issued by The Toledo Telephone Company, Inc.

By 
Richard A. Finnigan

Title Attorney

WN U-1
 FIRST REVISED SHEET NO. 71
 CANCELLING
 ORIGINAL SHEET NO. 71

THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

B. DEFINITIONS (Continued)

4. Selective Class Call Screening - The term "Selective Class Call Screening" means a service which enables the Payphone Service Provider to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charges to a called telephone, a third number or a calling card.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Payphone Service	\$11.00 [#]	(R)
Coin Supervision Additive Service	\$ 6.25	
Selective Class Call Screening	\$ 2.00	
	<u>Per Number Rate</u>	
Special Number Assignment	\$25.00	

D. CONDITIONS

1. Payphone Service is an exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the Customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the public switched telecommunications network for long distance service and local calling.

[#]By authorization of order of the Washington Utilities and Transportation Commission, Docket No. UT-970066.

BY AUTH. OR ORDER OF WASH. UTILITIES & TRANSPORTATION COMM. DOCKET NO. UT-970066

Issued February 17, 1998 Effective February 20, 1998

Issued by The Toledo Telephone Co., Inc.

By  Title Attorney
 Richard A. Finnigan

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ORIGINAL SHEET NO. 72

THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

D. CONDITIONS (Continued)

2. A maximum of one Payphone may be connected to any one Payphone Service access line.

3. General Rules and Regulations found in this tariff are applicable to the provision of Payphone Service.

4. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.

5. A Network Interface Device (NID) will be installed at a location determined by the Company which is accessible to the Payphone Service Provider. The NID is a Company-provided jack or its equivalent. It is the point of connection between the Company-owned wiring and wiring owned by the Payphone Service Provider.

6. Applicable Nonrecurring Charges plus actual costs apply for the installation, move, or rearrangement of the NID on the Payphone Service Provider's premises and/or installation, move, or rearrangement of other facilities to establish or reestablish network access.

7. The Company shall not be liable for shortages of coins collected and deposited at the Payphone Service Provider's equipment.


8. The Company, and its directors, officers, employees and agents, shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation or other entity, including, but not limited to the Customer, for any loss or damage caused by any act or omission of the Company, its directors, officers, employees and agents, in the design, development,

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Title Attorney

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ORIGINAL SHEET NO. 73

THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

D. CONDITIONS (Continued)

8. (Continued) installation, testing, maintenance, supervision or provision of Payphone Service other than an act or omission constituting gross negligence or wanton or willful misconduct.

The Company's liability to any person, corporation or other entity, including, but not limited to the Customer for any loss or damage shall not exceed an amount equal to the prorated portion of the Company's applicable rates for Payphone Service provided by the Company to the Customer for the time such interruption to service continues after notice by the Customer to the Company. In no event shall the Company, and its directors, officers, employees and agents be liable for any indirect, incidental or consequential damages, including, but not limited to lost profits.

The Company, and its directors, officers, employees and agents shall not be liable or responsible for any damage, direct or indirect, suffered by the Customer or any other person or entity when such damage is attributable in any way to the equipment attached by the Customer or other person or entity to Company facilities or for failure or interruption in any facilities or service provided by any person or entity other than the Company.

The rates for Payphone Service, and the components thereof, that are provided under this tariff have been established expressly in reliance upon this limitation of liability.

Payphone Service, and the components thereof, is intended solely for the benefit of the Payphone Service Provider and the provision of such service by the Company shall not be interpreted,

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By Richard A. Finnigan **Title** Attorney

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ORIGINAL SHEET NO. 74

THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

D. CONDITIONS (Continued)

8. (Continued) construed or regarded, either expressly or impliedly, as being for the benefit of or creating any Company obligations toward any person or entity other than the Payphone Service Provider.

9. Off-premise extensions to a Payphone Service Provider are not permitted.

10. The Multiline business Subscriber Line Charge, found in the interstate access tariff (NECA Tariff FCC No. 5), is applicable to all Payphone Service lines.

11. Special Number Assignment is available where technically feasible and requested numbers are available.

12. The Payphone Service Provider shall not, directly or indirectly, state or infer that it is in business with or has any business relationship with the Company, except strictly as a purchaser of services offered under this Schedule.

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER ("CUSTOMER")

1. The Customer shall be responsible for the installation, operation and maintenance of the Payphone, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.

2. The Payphone, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations concerning disabled, handicapped and/or hearing impaired persons.

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By  Title Attorney
Richard A. Finnigan

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THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER (Continued)

3. The Customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.

4. Customers are responsible for any federal, state or local taxes on the Payphone or calls made from that Payphone.

5. The Payphone must be registered in compliance with Part 68 of the FCC's Rules and Regulations or be connected behind an FCC registered protective coupler under Part 68 of the FCC Rules and Regulations and have the following operational characteristics:

a. Must be able to access the operator at no charge and without using a coin.

b. Must be able to access Directory Assistance.

c. Must be able to complete local and toll calls.

d. Must be able to access 911 emergency service at no charge and without using a coin.

e. Must be able to access toll free 800/888 Service at no charge and without using a coin.

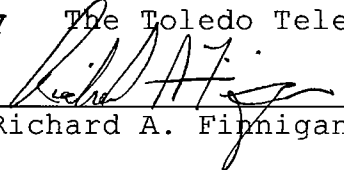
f. Must allow any person using the Payphone to reach their preferred Interexchange Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 10XXX and 101XXXX.

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Title Attorney

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ORIGINAL SHEET NO. 76

THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER (Continued)

g. Must provide two-way service (except in hospitals, libraries and other similar public facilities) and must not charge for incoming calls.

h. If coin operated, the Payphone must return coins to the caller in case of an incomplete call and must be capable of receiving nickels, dimes and quarters.

6. Instruments must be labeled or there must be posted in close proximity to the instrument, information including:

a. Name, address and (local or toll free) telephone number of the Payphone Service Provider;

b. Procedure for reporting service difficulties and method of obtaining refunds;

c. A statement that the instrument is not owned by the Company and that charges for calls made on the instrument are not regulated;

d. Dialing instructions including, but not limited to the method by which the caller may obtain an accurate quote of rates, fees and surcharges;

e. Operational characteristics such as pre-pay or post-pay;

f. Emergency dialing information including dial tone first, coin-free 911 or other emergency access;

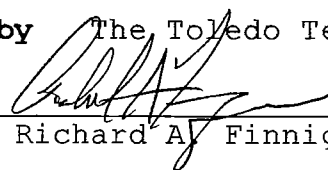
g. Where calls are timed, the time limits per call; and

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Title Attorney

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THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

h. The notice required by WAC 480-120-141(4).

7. Customers who elect not to subscribe to Selective Class Call Screening will be fully responsible for all calls billed to Customer's Payphone Service line. The Company shall have no responsibility to adjust any such charges and/or release Customer from paying any such charges. Customer will hold the Company harmless from and against any liability or loss resulting from all calls billed to Customer's Payphone Service line.

8. The Customer is responsible for compliance with the FCC's Rules and Regulations and the Commission's Rules and Regulations regarding the use of Payphones.

F. VIOLATION OF REGULATIONS

1. Where any Payphone is in violation of this Tariff, the Company will take whatever action is necessary to protect the network and will promptly notify the Customer in writing of the violation.

2. The Customer shall discontinue use of the Payphone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.

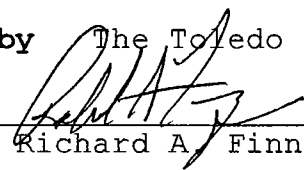
3. Failure of the Customer to discontinue such use or to correct the violation will result in the suspension of service until such time as the Customer complies with the provisions of this Tariff.

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THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

G. SERVICE CATEGORY

Payphone Service shall be provided as either Instrument Implemented Payphone Service or Central Office (CO) Implemented Payphone Service. It shall be the Customer's sole responsibility to clearly and unambiguously identify to the Company whether the service it desires is Instrument Implemented or Central Office (CO) Implemented Payphone Service. The Company shall have no liability for and Customer shall hold Company harmless from any and all damages or loss caused by or attributed in any way to Customer's failure to accurately and unambiguously identify the type of service category requested.

1. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a Customer provided Payphone. All attachments of a Customer provided Payphone to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions. Only Payphone Service is required. The Payphone provides the features and functionalities desired by the Customer.

2. Central Office (CO) Implemented Payphone Service

a. CO Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the NID. Coin Supervision Additive Service must be ordered with the Payphone Service to complete CO Implemented Payphone Service.

b. Features are additives to the operation of the Payphone Service line. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of

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THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

G. SERVICE CATEGORY (Continued)

2.b. (Continued) coins, if applicable), and answer supervision (collectively provided as Coin Supervision Additive Service). The Company does not offer operator services. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone Service Provider (Customer).

i. Answer Supervision provides signaling on the line notifying the line that the called party has answered.

ii. Coin Control provides an electrical signal on a CO Implemented Coin Line indicating to the Payphone to collect or return coin(s) to the calling party.

c. Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from an exchange service line to a trunk terminating at the Payphone Service Provider's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the Payphone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating exchange service line upon completion of a call.

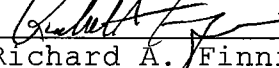
d. Validation may be performed through Originating-Line Screening (OLS). OLS enables Customers to determine whether there are billing restrictions on exchange access lines from which a call originates. OLS service delivers codes on operator assisted calls made from aggregator locations to identify calls originating from privately owned payphones, inmate locations, and hotels/motels,

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THE TOLEDO TELEPHONE CO., INC.

Schedule 36 (Continued)

PAYPHONE SERVICE (Continued)

G. SERVICE CATEGORY (Continued)

2.d. (Continued) etc. Rates for this service are found in the interstate access tariff.

e. Coin Supervision Additive Service is provided by the Company only if available from the Company's facilities. It shall be the responsibility of the Payphone Service Provider to assure technical and operational compatibility of the Payphone with the features offered by the Company.

3. Special Number Assignment is a specific number requested by the Customer. This service is available where facilities are accessible and it is technically feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.

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THE TOLEDO TELEPHONE CO., INC.

APPENDIX A

TO

TARIFF WN U-1

SCHEDULE NO. 23

ORIGINAL SHEET 46.9

REGULATIONS AND RATES APPLICABLE TO
BILLING AND COLLECTION SERVICES FOR
NETWORK ACCESS SERVICE PROVIDED BY
THE TOLEDO TELEPHONE CO., INC.
WITHIN ITS OPERATING TERRITORY TO
INTRASTATE CUSTOMERS

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BILLING AND COLLECTION SERVICES

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1. APPLICATION

The regulations and rates in this Appendix apply to billing and collection services for Network Access Service provided by The Toledo Telephone Company, Inc. (the "Telephone Company") within its operating territory to Intrastate Customers (IC's). The rates and regulations for all other elements of Network Access Service are those set forth in other portions of the Tariff schedule of which this Appendix is a part.

Whenever reference is made to other tariffs of the Telephone Company, or of others, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

2. SERVICE DESCRIPTION

2.1 General

The Telephone Company when requested by an IC will provide, or arrange for the provision of, Billing and Collection Services for the IC for End Users located in the territory of the Telephone Company using the interstate services of the IC. The services offered are as set forth in 2.2 through 2.4.

The Telephone Company will provide Billing Services only on the condition that it purchase the accounts receivable from the IC as set forth in 3.6.

2.2. Recording Services

2.2.1 Where an IC is being furnished Feature Group C or Feature Group D Switched Access Services provided under the ECA Access Service Tariff FCC No. 1, the Telephone Company will record the details of IC messages and assemble and edit the recorded IC message detail. An IC message is a completed call originated by an IC's End User. An IC

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2. SERVICE DESCRIPTION (cont.)2.2. Recording Services (cont.)

2.2.1 (cont.)

message begins when answer supervision from the IC terminal location is received by Telephone Company recording equipment indicating that the called party has answered. An IC message ends when disconnect supervision is received by Telephone Company recording equipment from either the IC terminal location or the IC end user premises from which the call originated.

2:2.2 Recording is the entering on magnetic tape, or floppy disc, or other acceptable media the details of IC messages originated through Switched Access Service for which answer and disconnect supervision has been received. The IC's terminal location must provide such signals as may be required for proper operation of the Telephone Company's recording equipment. Recording is provided 24 hours a day, 7 days a week.

2.2.3 Assembly and editing is the aggregation of the recorded IC message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by the Telephone Company, is present.

2.2.4 At the request of the IC the Telephone Company will provide the assembled and edited message detail to the IC on magnetic tape, floppy disc or other acceptable media. Except for lost or damaged records, the recorded detail will be available to the IC not more than five business days after the date all the detail requested by the IC was processed by the Telephone Company. Assembly and editing will be performed on all IC messages recorded during the billing period established by the Telephone Company.

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2. SERVICE DESCRIPTION (cont.)

2.2 Recording Services (cont.)

2.2.5 A standard format for the provision of the recorded IC message detail will be established by the Telephone Company and provided to the IC. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved ICs six months prior to the change.

2.2.6 At the IC's request, the Telephone Company will make every reasonable effort to recover recorded IC message detail previously made available to the IC and make it available again for the IC. The charges as set forth in 4.1 will apply for all such detail provided.

2.2.7 When the Telephone Company is notified that, due to error or omission, incomplete data have been provided to an IC, the Telephone Company will make every reasonable effort to locate and/or recover the data and provide new data to the IC at no additional charge. Such request to recover the data must be made within 30 days from the date the details were initially made available to the IC.

2.3 Message Billing Service

2.3.1 The Telephone Company will provide, or arrange for the provision of, Message Billing Service for ICs for IC customers located in the Telephone Company's operating territory. Message Billing Service entails:

- (A) assembling of recorded IC message details;
- (B) rating of messages and other service charges including calculations of deposits in accordance with a schedule of rates provided by the IC including both message-billed and bulk-billed services;
- (C) establishment of accounts for bulk-billed IC End Users;
- (D) preparation and distribution of bills to End Users; and
- (E) collection of amounts due from End Users.

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2. SERVICE DESCRIPTION (cont.)

2.3. Message Billing Service (cont.)

2.3.2 IC message detail may be provided entirely by the IC, or may be partially provided by the IC and partially provided by the Telephone Company where the IC has ordered Recording Service as set forth in 2.2. Where the IC provides message detail, the data provided must be in the standard format established by the Telephone Company and delivered to a location specified by the Telephone Company.

2.3.3 Message-billed service is a billing service for an End User account with an End User common line where individual IC messages are posted to the account and are listed on the bill rendered to the End User. Message-billed service is also a billing service for an IC credit card End User account without an End User common line or Dedicated Access Line (DAL) Service where individual messages or groups of messages are posted to the account and listed on the bill rendered to the End User.

Bulk-billed service is a billing service for an End User account with a Dedicated Access Line (DAL) Service to the End User premises where individual IC messages are not posted to the account and are not listed on the bill rendered to the End User.

Account establishment is the preparation of an IC End User record so that a bill can be sent to that End User. The Telephone Company will not establish an End User account with an IC balance due.

2.3.4 The Telephone Company at its option may include IC billing amounts as part of its regular monthly bill to its customers for local telephone exchange service. The bill format will be determined by the Telephone Company.

2.3.5 Message Billing Service includes the normal treatment of delinquent accounts, posting of credits and adjustments, message investigation undertaken to secure proper billing information and when necessary, in the judgment of the

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2. SERVICE DESCRIPTION (cont.)2.3 Message Billing Service (cont.)

2.3.5 (cont.)

Telephone Company, denial of IC and/or local exchange service to the End User. When local exchange service is denied, access to IC service will also be denied. The Telephone Company will also make its best effort to answer inquiries from End Users concerning billed items for IC service.

2.3.6 The Telephone Company will develop the IC's schedule of rates into a rating program. Program development and maintenance charges will be an individual case basis.

2.3.7 At the request of the IC, the Telephone Company will prepare and distribute IC credit cards by first class U.S. Mail service. The Telephone Company will assign the credit card number and will mark its records and files to show that an End User has been issued an IC credit card. The Telephone Company will specify the information it requires to issue a credit card and the format to be used by the IC in furnishing such information. Plastic coated paper cards will be distributed unless the IC requests another type of card be provided. Charges to prepare and distribute credit cards will be developed on an individual case basis. When it becomes necessary as determined by the Telephone Company, to change the credit card number or discontinue the billing of credit card calls to an End User account because of nonpayment of charges or unauthorized use of Telephone Company and IC service offerings, the Telephone Company will notify the IC. The Telephone Company will provide the IC the credit card number associated End User account name and billing address for the credit card number change or billing discontinued. All charges for calls associated with such a discontinued credit card after the IC has been notified will become the responsibility of the IC. End User questions concerning the issuing of IC credit cards will not be handled by the Telephone Company.

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2. SERVICE DESCRIPTION (cont.)

2.3 Message Billing Service (cont.)

2.3.8 The Telephone Company will accept IC gift certificates for payment from End Users if the IC agrees in writing to immediately redeem all such gift certificates. The format of the gift certificate must be acceptable to the Telephone Company.

2.3.9 The Telephone Company will not render bills under this tariff for the provision and/or delivery of telegrams, flowers, gifts, wine or other like services that an IC offers.

2.3.10 Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, the Telephone Company will, upon written request from the IC, keep such records as may be required to make any adjustments to the End Users as may be ordered by the regulatory agency. The charges for such service will be determined on an individual case basis.

2.4 Other Billing Services

The Telephone Company will undertake to provide Billing Service for private line, or other dedicated non-switched services, that the IC provides to End Users in its territory. Also, it will undertake to provide Billing Analysis Service and Billing Information Service as defined in ECA Tariff FCC No. 1 for services to End Users in the territory. Regulations and rates applicable to these services when required will be developed and filed on an individual use basis.

3. GENERAL REGULATIONS

3.1 Definitions

Common Line

A line, trunk, pay telephone line or other facility provided

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3. GENERAL REGULATIONS (cont.)

3.1 Definitions (cont.)

Common Line (cont.)

under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch and which may be used to make and receive exchange service calls, intrastate message service calls or interstate message service calls no matter if the Customer causes the line, trunk or facility to be arranged to prohibit any type of calls to be made or received.

End User

Any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line or uses a pay telephone in the operating territory of the Telephone Company, or (B) subscribes to interstate service provided by an IC or uses the service of the IC when the IC provides interstate service for its own use.

Interstate Customer (IC)

Any individual, partnership, association, corporation, or governmental agency or any other entity which subscribes to the services offered under this tariff to provide interstate telecommunications services for its own use or for the use of its customers (End Users).

3.2 Liability of the Telephone Company

3.2.1 In the absence of gross negligence or willful misconduct, the Telephone Company shall be indemnified, defended and held harmless by the IC or End User against any claim, loss or damage arising from the use of services offered under this tariff.

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3. GENERAL REGULATIONS (cont.)3.2 Liability of the Telephone Company (cont.)

3.2.2 The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control.

3.2.3 If IC message detail is not available because the Telephone Company lost or damaged records or incurred recording or processing system outages, the Telephone Company will attempt to recover the lost IC detail. If the lost IC detail cannot be recovered and the Telephone Company recorded the details, the Telephone Company will estimate the volume of lost IC messages and their characteristics necessary for rating based on previously known values. If the lost IC detail cannot be recovered and the IC provided the detail, the IC will be requested to resupply the detail. If the IC cannot resupply the detail, the Telephone Company will estimate the volume of lost IC messages and their characteristics based on previously known values. Such recovered or estimated detail will be indicated in IC message detail provided to the IC or used as input for Billing Service.

3.2.4 When the Telephone Company is notified that, due to its error or omission, the recorded IC message detail or the billing data is incomplete or inaccurate, the Telephone Company will make every reasonable effort to correct the data at no additional charge. Such notification must be made within 60 days from the date of the IC messages in question.

3.2.5 If the Telephone Company finds, or is notified of, an error in billing to an End User, it will correct the error within the limits permitted by law.

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3. GENERAL REGULATIONS (cont.)

3.3 Obligations of the IC

3.3.1 When an IC orders Message Billing Service, the IC must provide message detail for those messages to be billed that are not recorded by the Telephone Company in a format satisfactory to the Telephone Company and delivered to a location specified by the Telephone Company.

3.3.2 The IC must normally inform the Telephone Company at least 30 days in advance of any changes in its rate schedules used by the Telephone Company for providing Billing Service. Notice of less than 30 days may entail an additional charge based on an individual case basis. If charges in the IC's rate schedules involve structural changes necessitating the redesign of the Telephone Company's rating program additional charges may apply on an individual case basis.

3.3.3 The IC shall be responsible for all contact and arrangements with its End Users concerning the provision and maintenance of the IC's service.

3.4 Ordering Services

3.4.1 The minimum service period for Recording Service is one month and for Billing Service is one year.

3.4.2 Separate Special Orders are required for Recording Service and for Billing Service and must be placed at least one month in advance of the desired service date. A Special Order charge as set forth in 4 applies for each Special Order accepted by the Telephone Company.

3.4.3 Recording Service may be ordered for IC services provided to all End Users located in the Telephone Company's operating territory or only for all End Users connected to specific Telephone Company exchanges.

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3. GENERAL REGULATIONS (cont.)

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3.4 Ordering Services (cont.)

3.4.4 Billing Services may only be ordered for all End Users located in the Telephone Company's operating territory.

3.5 Mixed Intrastate and Interstate Services

When IC has ordered Billing Service for both intrastate and interstate services and IC charges on an End User monthly bill contain an intrastate charge, the rate applicable per bill rendered is the rate as set forth in 4.2.1 divided by two.

3.6 Purchase of Accounts Receivable

The Telephone Company will purchase from the IC its accounts receivable that arise from bills rendered by the Telephone Company to that IC's End Users. The purchase of accounts receivable will be limited to amounts due the IC after the Telephone Company starts providing Billing Service for that IC. After the Telephone Company has purchased the IC's accounts receivable, the IC is prohibited from assigning, transferring, selling, exchanging or giving these accounts receivable to any other entity or person. The IC will provide written assurance to the Telephone Company of such forbearance and any assignment, transfer, sale, exchange or gift is null and void and will subject the IC to all liabilities, expenses, costs including attorney fees expended and incurred by the Telephone Company in pursuing exclusive ownership of the accounts receivable.

The Telephone Company's purchase of an IC's accounts receivable shall be with recourse adjustments as set forth in 3.6.2 to account for amounts due the IC that the Telephone Company is unable to collect from the End User which uses the IC's services. The amounts due the IC for the purchase of its accounts receivable will be determined as follows:

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3. GENERAL REGULATIONS (cont.)

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3.6 Purchase of Accounts Receivable (cont.)3.6.1 Total Current Amount Billed

The Telephone Company for each End User bill day (i.e., the billing date on a bill for an End User of an IC's service) will determine from its records the total current amount lawfully billed to the IC's End Users for IC services, including all taxes applicable to such services. A Total Current Amount Billed will be determined for each IC for each End User bill day.

3.6.2 Recourse Adjustments

For each bill day, the Telephone Company will make recourse adjustments to the Total Current Amount Billed as follows:

(A) End User Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed the lawfully billed amounts which the Telephone Company removes from End Users balances due in accordance with IC inquiry instructions. In addition, for each bill day, the Telephone Company will subtract from the Total Current Amount Billed an amount that equals the face value of any IC gift certificate the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

(B) Telephone Company and IC Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed bill amounts for End User bills which the Telephone Company was unable to deliver to the End User, e.g.,

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3. GENERAL REGULATIONS (cont.)3.6 Purchase of Accounts Receivable (cont.)(B) Telephone Company and IC Adjustments (cont.)

due to incorrect or out-of-date mailing address, and delivered to the IC. In addition, for each bill day, the Telephone Company may make adjustments to the adjustments to the Total Current Amount Billed to IC for additions or subtractions to an End User balance due for services billed in prior periods.

Also, each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for additions and subtractions for IC or Telephone Company prior billing period errors.

(C) Uncollectible Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed an amount for uncollectibles. Uncollectibles are amounts billed by the Telephone Company to End Users on Final Customer Bills that are added to the Uncollectible (realized) Accounts of the Telephone Company. The Telephone Company will determine the IC amount for uncollectibles for each bill day by multiplying the Total Current Amount Billed by the IC uncollectible factor rounded up to the nearest 1/1000th as determined in (1) or (2) following:

- (1) To determine the IC uncollectible factor, except for the initial three months that Billings Service is provided to the IC, the Telephone Company will determine from its records the dollar amount lawfully billed on Final Customer Bills, after standard collection efforts are completed, which is added to its uncollectible (realized) accounts (uncollectible amount) for bills rendered to End Users in the most recent

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3. GENERAL REGULATIONS (cont.)

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3.6 Purchase of Accounts Receivable (cont.)(C) Uncollectible Adjustments (cont.)

(1) (cont.)

three month period. This uncollectible amount will include adjustments to account for any payments received by the Telephone Company for outstanding Final Customer Bill amounts that pre-date the most recent 3 month period and any deposits held by the Telephone Company for services provided to the End Users where Final Customer Bills have been rendered. The uncollectible amount (including where necessary the IC's history of uncollectible to develop a full recent 3 month period) will be used by the Telephone Company in an uncollectible apportionment study to determine the realized uncollectible amount for each IC which is provided Billing Service by the Telephone Company for the most recent 3 month period. This realized uncollectible amount for an IC will, after the adjustment to account for IC amounts for uncollectibles for the previous 3 month period which were greater or lesser than the realized uncollectible amount for the same 3 month period, be divided by the Total Current Amount Billed for the IC for the same most recent 3 month period to develop an IC uncollectible factor. This factor will be used by the Telephone Company for the next 3 months to determine the IC amount for uncollectibles. Just prior to the end of the 3 month period, the Telephone Company will determine a new IC uncollectible factor in the same manner as above for the ensuing 3 month period.

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3. GENERAL REGULATIONS (cont.)3.6 Purchase of Accounts Receivable (cont.)3.6.2 Recourse Adjustments (cont.)(C) Uncollectible Adjustments (cont.)

- (2) When an IC orders Billing Service, the IC shall provide to the Telephone Company a history indicating by month its total amounts billed and its uncollectible amounts. The Telephone Company will use these data to develop the IC uncollectible factor for the first three months. To the extent that such IC data do not exist, then the IC uncollectible factor for the first three month period will be determined on an individual case basis.

3.6.3 Payments of Net Purchase Amount to the IC

- (A) The Telephone Company will purchase accounts receivable from the IC on each End User bill day for an amount (purchase amount) which equals the Total Current Amount Billed as set forth in 3.6.1 after known Adjustments as set forth in 3.6.2 have been made. On the date (payment date) determined by adding 31 days to the End User bill day, except as provided herein, the Telephone Company will remit payment to the IC for the purchase amount less additional adjustments as set forth in 3.6.2(A) and (B) (net purchase amount) received by the Telephone Company prior to the payment date. Payment will be made in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday, payment for the net purchase amount will be due to the IC as follows:

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3. GENERAL REGULATIONS (cont.)3.6 Purchase of Accounts Receivable (cont.)

(A) (cont.)

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

(B) Further, if any portion of the net purchase amount is received by the IC after the payment date, or if any portion of the net purchase amount is received by the IC in funds which are not immediately available to the IC, then a late payment penalty shall be due the IC. The late payment penalty shall be the portion of the net purchase amount received after the payment date times a late factor. The late factor shall be the lesser of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or
- (2) 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC.

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3. GENERAL REGULATIONS (cont.)3.6 Purchase of Accounts Receivable (cont.)

(B) (cont.)

Any late payment penalty will be included with the next Telephone Company payment to the IC.

(C) Also, if any adjustment that reduces an End User balance due is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the End User plus 45 days (billed plus date), then a late payment penalty shall be due the Telephone Company. The late payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Billing Service to the IC, compounded daily for the number of days from the billed plus date to and including the date that the Telephone Company posts the End User account, or
- (2) 0.000657 per day, compounded daily for the number of days from the billed plus date to and including the date that the Telephone Company posts the End User account.

Any late payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Amount Billed.

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3. GENERAL REGULATIONS (cont.)**3.6 Purchase of Accounts Receivable (cont.)**

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3.6.4 Netting of Net Purchase Amounts With IC Access Service Charges

When a payment from an IC to the Telephone Company for Access Service other than for Billing and Collection Services is due on the same payment date that a net purchase amount is due from the Telephone Company to the IC, the Telephone Company, with notice to the IC of at least 31 days, may net the two payments. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due the IC or require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make the payment on the payment date, a late payment penalty as set forth in 3.6.3(B) or (C) applies.

3.7 Auditing

Upon reasonable written notice by the IC to the Telephone Company, the IC shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the recording of messages, rating, billing and collecting for amounts payable to the IC. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representatives of the party having such right and delivered to the other party.

All information received or reviewed by the IC or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

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4. RATES4.1 RECORDING SERVICE

	<u>Rate</u>
Per IC message recorded	\$ 0.05
Per Special Order	30.00
Provision of message details to an IC	
Per record processed	Individual Case
Per data file provided	Basis

4.2 Billing Service

4.2.1

Per IC message billed	0.20
Per bill rendered to an End User containing an IC charge	0.75
Per Special Order	30.00

4.2.2

End User Account Activity	
- Special Order charge to establish an End User account for special services such as WATS or sub- subscription type service	Individual Case Basis